

Cabinet

30th November 2010

Name of Cabinet Member:

Cabinet Member (Strategic Finance and Resources) - Councillor Duggins

Director approving submission of the report:

Assistant Chief Executive

Ward(s) affected:

N/A

Title:

Local Area Agreement and Corporate Plan – Half Year Progress Report 2010/11

Is this a key decision?

No

Executive summary:

This report provides a review of performance for the first half year 2010/11 against the Local Area Agreement and the Corporate Plan management objectives.

The Local Area Agreement and the Council's Corporate Plan are now in their third and final year and the Coventry Sustainable Community Strategy, which provided the long term context for these, is currently being reviewed and subject to consultation.

The Government has announced changes to the national performance framework for local government, removing the requirement to monitor and produce Local Area Agreements, abolishing the Comprehensive Area Assessment and replacing the National Indicator Set with a single comprehensive list of all the data that it expects local government to provide to central government.

Progress reported at this stage will inform the review of the Sustainable Community Strategy, Partnership priorities and the Council's revised Corporate Plan which will all be introduced from 2011/12.

Recommendations:

Cabinet is recommended to review progress reported on the Local Area Agreement and Corporate Plan and ensure that the Council is taking the actions needed to contribute to the achievement of the priorities for Coventry.

List of Appendices included:

Appendix 1 – Coventry Local Area Agreement, Half Year Performance Report 2010/11
Appendix 2 – Corporate Plan, Review of Corporate Management Objectives October 2010

Other useful background papers:

Sustainable Community Strategy

<http://www.coventrypartnership.com/sustainable>

Local Area Agreement 2008/09 – 2010/11

<http://www.coventry.gov.uk/ccm/navigation/council--government-and-democracy/council/council-policies-and-plans/local-area-agreement/>

Local Area Agreement Refresh 2010/11

<http://cmis.coventry.gov.uk/CMISWebPublic/MeetingDocuments.aspx?meetingID=1571>

Refresh of the Local Area Agreement 2009/10

<http://cmis.coventry.gov.uk/CMISWebPublic/Meeting.aspx?meetingID=1375>

Council Corporate Plan Part 1 and Part 2 2008/09 – 2010/11

<http://www.coventry.gov.uk/ccm/navigation/council--government-and-democracy/council/council-policies-and-plans/corporate-plan/>

Has it or will it be considered by scrutiny?

Following the presentation of this report to Council, the Scrutiny Co-ordination Committee will use the progress reports to help to inform the future work programmes for the Scrutiny Boards.

Has it, or will it be considered by any other council committee, advisory panel or other body?

Yes

The Local Area Agreement report will be considered by the Local Public Service Board of the Coventry Partnership on 15th December 2010.

Will this report go to Council?

No

Report title:**Local Area Agreement and Corporate Plan – Half Year Progress Report 2010/11****1. Context**

- 1.1 The Council and Coventry Partnership agreed Coventry's Sustainable Community Strategy (SCS) in March 2008. This documents set out the vision and priorities for Coventry together with the Local Area Agreement (LAA).) which sets out the measures and targets that will be used to assess progress. The LAA was signed off by Government in June 2008 with a refresh of some targets agreed in March 2009 and March 2010.
- 1.2 In September 2008, the Council adopted its Corporate Plan 2008-11, aligning its corporate objectives with the SCS and building the LAA indicators into its performance management framework. The balanced scorecard sets out the Council's corporate objectives and management objectives.
- 1.3 On 13th October 2010 the Secretary of State for Communities and Local Government announced that the Government no longer requires local authorities to report to them on progress against the targets in the LAA and that they will no longer be monitoring performance. He also announced the replacement of the National Indicator set, from which the LAA indicators are drawn, with a single comprehensive list of data that central government expects from local government. This is expected to be in place by April 2011.
- 1.4 The current LAA reflects the priorities identified for Coventry through the SCS and the Council's Corporate Plan and therefore progress is reported as usual.
- 1.5 A review of the SCS is under way and currently is subject to consultation. The revised SCS will be brought to the Council and the Coventry Partnership for approval during February and March 2011 and will identify the short-term priorities that need to be achieved to support the longer term objectives. The recent Government announcement means that there will be more freedom locally to set measures and targets that are useful to us for assessing and managing progress, as well as reporting transparently to local people.
- 1.6 The Council's performance management framework is being reviewed to make sure that it meets the organisation's needs and delivers the agreed priorities. The changes made to the framework will also reflect the removal of the Comprehensive Area Assessment and performance management framework for local government.

2. Options considered and recommended proposal**Local Area Agreement Progress**

- 2.1 Progress for the full year 2009/10 was presented to Cabinet and Council on 22nd and 24th June 2010 respectively. The report has been updated to reflect progress for the first half year of 2010/11. This is the third year of the Local Area Agreement attached as Appendix 1.
- 2.2 Each LAA Indicator has its own report card – one side of paper showing performance graphically compared to target. It also shows previous performance and comparative information where this is available. It should be noted that there are time delays in reporting on some indicators where this means that we are unable to report against the current year target. Also included in this report is new and updated information for the 2009/10 reporting year which was either unavailable or which was provisional at the half-year in December.

The data is supported by a brief Performance Story, an explanation of progress to date and future action that is planned or required to achieve the target.

- 2.3 Each SCS Theme has a theme summary, which shows red or green ratings for each of the LAA indicators in that theme denoting progress and whether the indicator is meeting its LAA target, together with a summary of progress and key issues to be addressed for the theme as a whole.
- 2.4 Finally, there is an overall summary of progress against the LAA, highlighting both significant progress and areas requiring action by lead organisations and partners.
- 2.5 The Council has developed Facts About Coventry - a data management system - in conjunction with the Coventry Partnership to improve the quality, timeliness and accessibility of information to support decision-making and performance management. The performance management software forms part of this system and is being developed and improved in response to user feedback. As a result of this feedback there have been some changes to the presentations of the report cards used for this report.

Corporate Plan Progress

- 2.6 The City Council agreed its new Corporate Plan in September 2008, aligning its corporate objectives with the priorities in the SCS. The supporting performance indicators were revised to include all national indicators in the Local Area Agreement as well as other national and local indicators that would help to measure progress. Some smaller amendments were made to the management objectives and accompanying indicators.
- 2.7 The summary of progress for SCS themes based on the LAA indicators provides a partial overview of progress against the Council's corporate objectives. A full report on the Council's management objectives is attached at Appendix 2.

3. Results of consultation undertaken

- 3.1 There is no consultation as part of this report. Some of the national indicators use the results of national consultation, for example the Place Survey and Tell Us Survey, and are commented upon in the individual indicator report cards. Both of these surveys have subsequently been cancelled by the government.

4. Timetable for implementing this decision

- 4.1 Actions continue to be progressed through the Local Area Agreement indicator action plans. The corporate plan indicators including LAA are also monitored through the Cabinet Portfolio Plans and reviewed annually. The next report on the LAA and corporate plan management objectives will be presented in June 2011 to show progress against targets for the end of year 2010/11.

5. Comments from Director of Finance and Legal Services

- 5.1 Financial implications
There are no specific financial implications. The Council's performance in relation to its key priorities should be considered alongside future budget proposals.

5.2 Legal implications

The Council is no longer obliged to report on local improvement targets in the Local Area Agreement, the requirement to do so having been revoked by the Secretary of State for Communities and Local Government on 13th October 2010.

6. Other implications

6.1 How will this contribute to achievement of the council's key objectives / corporate priorities (corporate plan/scorecard) / organisational blueprint / LAA (or Coventry SCS)?

This report summarises progress that has been made against the priorities in the Sustainable Community Strategy and is reported against each of the themes. It provides detailed progress against the targets of the Local Area Agreement and describes the actions that are being taken towards the achievement of future targets.

The Council's corporate objectives are aligned with the Sustainable Community Strategy themes and progress is summarised through the theme reports. In addition progress against the Council's corporate management objectives is reported under the themes of money, people, and improving the way we work and deliver value for money.

6.2 How is risk being managed?

Risks are managed through the LAA indicator action plans and where applicable specific issues will be flagged up in the individual report cards.

6.3 What is the impact on the organisation?

There are no impacts on staffing/human resources, information and communications technology, accommodation, assets, or the Council's corporate parenting responsibilities arising directly from this report. However the review of corporate plan management objectives addresses some of these issues and is used to support organisational improvement.

6.4 Equalities / EIA

"A more equal Coventry with cohesive communities and neighbourhoods" is a cross-cutting theme of the Sustainable Community Strategy. The positive and negative impact on specific groups in the community or areas of the city has been identified as part of the LAA indicator action plan. Actions have been included to address specific issues identified. A set of equality outcomes and targets was developed as a result of this analysis and overall progress is reported through the Theme Summary "A more equal Coventry with cohesive communities and neighbourhoods".

6.5 Implications for (or impact on) the environment

"Improving Coventry's environment and tackling climate change" is a cross-cutting theme of the Sustainable Community Strategy. As well as the specific LAA indicators that report on progress in this area all indicator leads have considered any wider implications as part of their action plans.

6.6 Implications for partner organisations?

Partner organisations are involved both in leading on and contributing to the LAA action plans.

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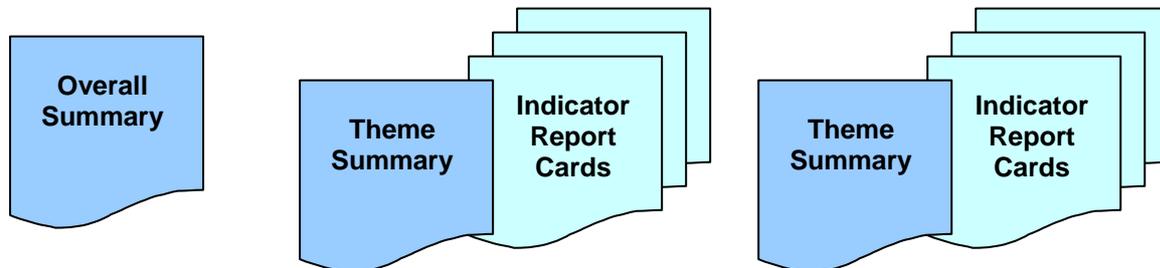
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Adrian West	Head of Performance and Scrutiny	Chief Executives	25.10.10	25.10.10
Names of approvers: (officers and members)				
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Legal: Andrew Burton	Litigation and Projects Team, Legal Services	Finance & legal	25.10.10	25.10.10
Director: Jos Parry	Assistant Chief Executive	Chief Executives	3.11.10	3.11.10
Members: Cllr George Duggins	Cabinet Member	Strategic Finance and Resources	22.10.10	5.11.10

This report is published on the council's website:

www.coventry.gov.uk/cm1s

Coventry Local Area Agreement Half-Year Performance Report 2010/11

Structure of this report: This report has three levels. Each Local Area Agreement Indicator has a report card. These are grouped by Sustainable Community Strategy Theme and prefaced by a theme summary. The report is headed by an overall summary.



Overall Summary

Sustainable Community Strategy Theme	
A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents	Page 5
<p>The economic downturn continues to impact on the rate of progress. Partners have been working hard to ensure opportunities are created for those who have found themselves newly unemployed and for young people in the transition from education to work. The Future Jobs Fund and the local Employment Placement Scheme have secured six-month paid work placements for the unemployed. With regard to skills levels in the city, there is no data available yet for 2010/11, however previous years have shown year on year improvement in the number of people holding a level 2 and 3 qualifications. The Employment Placement Scheme has been successful in helping graduates into sustainable employment. It is unlikely that the 2010/11 target of 5.6% will be met for reducing the number of 16 to 18 year olds who are not in education, employment or training (NEET), however performance is significantly ahead of the performance at the same period in 2009/10 which, given the current economic climate and limited job opportunities, is very positive.</p>	
People of Coventry living longer, healthier, independent lives	Page 13
<p>Although Chlamydia screening rates are increasing it is too early to say whether the 2010/11 target will be achieved. Coventry has the third highest screening rate in the West Midlands. New data on under 18 conception rates and childhood obesity will be available in the next few months. Mortality rates have improved for both males and females and the target for females was achieved. The number of 4 week smoking quitters is slightly higher than at the same point last year but is still below target. The Coventry Smoke Free Alliance was re launched in April and a new Tobacco Control high level action plan is being developed. Coventry provides a wide range of support to adults, older people and carers, not all of which is recognised in the indicators for social care. Whilst the target was met for people receiving self directed support, this was not the case for people helped to live independently through social care services. Local data indicates that we are on track to meet the target on the number of drugs users recorded as in being in effective treatment.</p>	

A safer more confident Coventry	Page 23
<p>Serious violent crime remains one of the key community safety priorities for the city. The rate has dropped over the summer months and is on schedule to achieve the LAA target. For the level of serious acquisitive crime, figures have deteriorated from January 2010. A number of activities including providing agencies with shared understanding of hot spot locations and planning to ensure timely joint partnership intervention will continue over 2010/11 to help to manage this. The rate of re-offending of young offenders is not meeting the target, although successes in reducing the number of first time entrants to the criminal justice system and reducing the number of young people re-offending means that those who are left in the cohort have more complex and challenging issues to address, however due to a significant reduction in the cohort group this can be attributed to a very small number of re-offenders.</p>	
Making Coventry's streets, neighbourhoods, parks and open spaces attractive and enjoyable places to be	Page 31
<p>The top score of very effective for fly tipping is currently being achieved. To maintain this there will need to be an increase of enforcement of 5% and a reduction of fly tips by more than 5% when compared with the same period last year. The first set of survey results for street cleanliness showed a slight decline in performance although at the time of the survey revised schedules intended to improve cleanliness were still being embedded and performance is expected to improve.</p>	
Ensuring that children and young people are safe and enjoy, achieve and make a positive contribution in Coventry	Page 35
<p>A recent audit indicates that Coventry will achieve the maximum score of 16 for the effectiveness of its Child and Adolescent Mental Health services. The percentage of initial assessments for Children's social care carried out within 7 working days is gradually increasing but the current performance of 65.5% is not meeting target. It is anticipated that performance will improve sufficiently through the rest of the year in order to meet the end of year target. Performance for the stability of the placement of looked after children at quarter 2 shows a slight improvement and is close to target. The Children's Service Improvement Plan Project 4 is focused on providing and developing an integrated support service to support existing placements and to reduce the number of new admissions. 2010 attainment data shows that there has been good improvement in performance at the foundation stage. At key stage 1 data shows continued improvement in reading, writing and mathematics at level 2 and in writing at the higher level of 3. At key stage 2, 87% of Coventry 11 year olds made the expected 2 levels of progress in English and 85% made the same progress in mathematics, the gap closed with the national performance for all threshold measures. GCSE data shows continued significant improvement on all key measures. The percentage of students achieving 5A* -C including English and Maths improved on the previous year and met the target. The attendance strategy has had a positive impact and attendance has improved in both primary and secondary education, such that the secondary school persistent absence rate has met the target.</p>	
A good choice of housing to meet the needs and aspirations of the people of Coventry	Page 51
<p>The outturn of 496 net dwellings in 2009/10 represents a 50% reduction compared to the figure reached two years ago. It is also unlikely that the target of 1200 for 2010/11 will be met, with a more realistic figure likely to be in the region of 600. On a more positive note the early signs at the beginning of 2010 were that the outlook for housing development in Coventry was improving. At the half year we anticipate that we will meet the target of 304 affordable housing units, although this will become more difficult in the future as the number of section 106 opportunities slows down and funding by the Homes and Community Agency reduces.</p>	
Making places and services easily accessible for Coventry people	Page 55
<p>There is no new performance data available for this theme with the next updates being expected in February and March. In recent years the journey times across Coventry have been reducing. There have also been some successes in reducing the number of children travelling to school by car.</p>	

A creative active and vibrant Coventry	Page 59
<p>Adult participation in sport and active recreation is measured through the Active People Surveys conducted by Sport England. At this stage provisional figures for 2009/10 of 21.6% suggest that the target is unlikely to be met and other interim results show further decline. However local performance information from public leisure providers show substantial improvement in participation and improved performance in a number of areas including volunteering, the Mercia mile event and support to voluntary sector sports clubs. The Youth Service is continuing to develop initiatives to improve young people's participation in positive activities, including more targeted commissioning of positive activities and a co-ordinated approach to promoting these activities. Cuts in grant funding have meant that some programmes have had to end and there is a risk that future activity will reduce.</p>	
A more equal Coventry with cohesive communities and neighbourhoods	Page 63
<p>There is a continued focus on improving the quality of communication and consultation activities, this includes a city council consultation web page. An Inform, Consult and Involve framework has been developed by the Coventry Partnership and has been adopted by the Board. This will help to ensure that people can influence decisions taken by the Coventry Partnership. The Facts About Coventry website has been launched which gives people access to performance information and a wide range of quality of life statistics.</p> <p>A detailed half year report on progress on equality outcomes across the priorities of the Local Area Agreement will be presented to the Cabinet Member Corporate and Neighbourhood Services in January 2011.</p>	
Improving Coventry's environment and tackling climate change	Page 65
<p>The comingled recycling service that has been rolled out across the city is achieving an increase in the amount of waste recycled and a reduction in the remaining household waste. Whilst there is a considerable time lag in the emissions data, Coventry's per capita CO₂ emissions have fallen by over 10% in three years, compared with the 2008 target of 4%. Tackling climate change and developing a low carbon future for the City are priorities for the Coventry Partnership and progress has been recognised in Forum for the Future's recently published sustainable cities index which has seen Coventry move up from 17th to 7th place.</p>	

Note: In the theme summary reports, a colour rating is shown for each indicator- Rate of progress compared to previous performance – green where good progress is being made, red where it is not. Grey where information is not available. Local Area Agreement target – green where 2010/11 target is expected to be met, red where it is not. Grey where information is not available and we are unable to estimate.

Theme Summary



Sustainable Community Strategy Theme

1. A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents

NI No.	LAA Indicator	Progress	Target
NI 79	Achievement of a Level 2 qualification by the age of 19		
NI 164	Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 3 or higher		
NI 117	16 to 18 year olds who are not in education, training or employment (NEET)		
NI 152	Working age people on out of work benefits		
NI 165	Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 4 or higher		
NI 171	New business registration rate		

Overall Progress

The economic downturn continues to impact upon the rate of progress against the indicators. The NI 152 revised target for April 2011 is to ensure that the gap between the Coventry average rate and the England average rate does not exceed more than 3.2 percentage points. The most recent data for Coventry is a rate of 15.5% worklessness which falls within this target. Partners have been working hard to ensure that there are plenty of opportunities for those who have found themselves redundant, newly unemployed and for young people in the transition from education to work. The Future Jobs Fund and the local Employment Placement Scheme has resulted in securing six month paid work placements for the unemployed, effectively increasing the number of people into work. Current activity by partners includes tracking four different cohorts of benefit claimants, to identify the issues in gaining employment and more effective targeting of tailored support. This includes tracking the people on the placement schemes to ensure that they continue to receive support to gain employment once the placement finishes.

There is currently no data available for NI 79, which looks at the achievement of a Level 2 qualification by the age of 19. However, 2009/10 data shows us that although we did not meet our target, there is a positive trend with this indicator and performance is improving year on year. Given this data combined with substantial increase in the Level 2 performance for 16 year olds, it is anticipated that the 2010/11 target will be met. Coventry is currently ranked 5 out of 11 of our 'nearest neighbours'.

Theme Summary



Sustainable Community Strategy Theme

1. A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents

Overall Progress cont'd

It is unlikely that the 2010/11 target of 5.6% will be met for reducing the number of 16 to 18 year old NEETS (NI 117). However, performance is significantly ahead of the same period in 2009/10. Given the current economic climate and limited job opportunities this is very positive. The largest impact factor on this indicator is drop out from education. Through the Economy Learning Skills Employment theme group we are tracking a group of young people Not in Education, Employment or Training. This will enable partners to identify the issues and trends to help inform future approaches to supporting this group into employment.

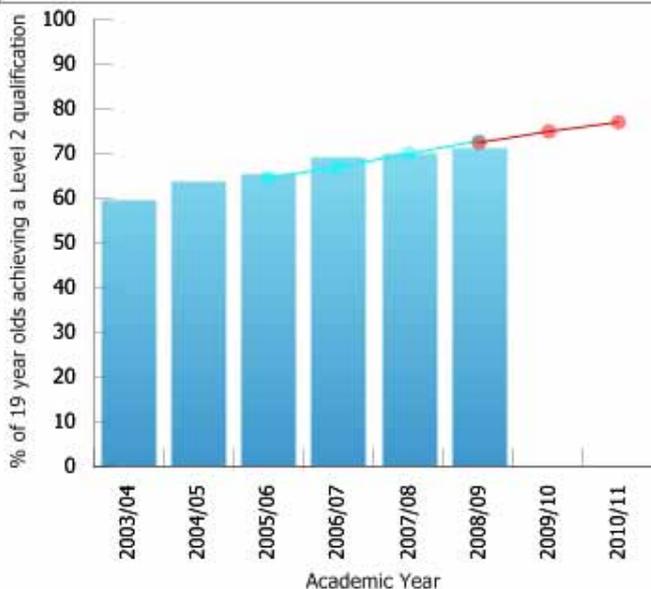
There is no 2010/11 data available for NI 164, which looks at the proportion of the population aged 19-64 for males and 19-59 for females qualified to at least Level 3 or higher. However, a year on year increase in performance has been achieved since 2004 through to 2009/10. With regard to 2010/11 performance, consideration should be given to the impact of abolition of the Education and Training bodies, although the introduction and piloting of new schemes and programmes should hopefully lessen any negative impact.

Data is not currently available for 2010/11 for NI 165, which looks at the proportion of the population aged 19-64 for males and 19-59 for females qualified to at least Level 4 or higher, but the past three years have shown a positive trend. Work is being taken forwards regarding graduate retention and employment, and the identification of barriers and opportunities for this group. A cohort that is being tracked is a group of clients who are currently unemployed but have achieved a higher level qualification (e.g. first level degree/recognised professional qualification or an equivalent vocational qualification). This group has been targeted for a specific employment event which was jointly developed by JobCentre Plus and Coventry City Council. The local Employment Placement Scheme also targeted graduates as this was identified as a group that would benefit from securing paid work placements. Further to this, Coventry City Council works closely with the two universities within Coventry on specific projects to provide suitable job placements for their graduates.

The latest data available for NI 171, which measures the new business registration rate, is from 2008/09. Here we achieved a rate of 47 registrations against a target of 48.7 per 10,000 working age population-around 7,000 new businesses. Although the target was not met, it exceeded the Metropolitan District Council's average performance of 43.5. It is expected that we will not achieve our 2009/10 or 2010/11 targets due to the downturn in the economy and recession, along with the budget reductions delivered in the Comprehensive Spending Review. Having said this, an assessment is currently underway of the Enterprising Coventry Programme, which will provide insight into how future support can be shaped and provided.

SCS Theme 1 - A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents

Priority: Increase achievement of Level 2 qualifications and above



This indicator reports the percentages of young people attaining level 2 by age 19 in a local authority area. Achieving level 2 by the age of 19 represents an important platform for employability, further learning and adulthood.

● LAA Targets ↑ High is good

Performance of 71.6% for Academic Year 2008/09

■ Academic Year 2009/10 data available April 2011

Target Academic Year 2009/10: 75.0%

● Metropolitan district councils' average performance Academic Year 2008/09: 73.2%

English councils' Academic Year 2008/09 average performance: 75.9% and Coventry's rank: Not yet available

Baseline: 65.6% / Academic Year 2005/06

The Performance Story

Data is available in March next year (Q4) for performance in academic year 2009/10. The latest performance is 71.6% for academic year 2008/09, which does not meet the LAA target of 72.9%. However good progress is being made with an increase on the previous year of 1.3% points and Coventry is ranked 5th amongst its 11 nearest neighbours, matching the average for these local authorities.

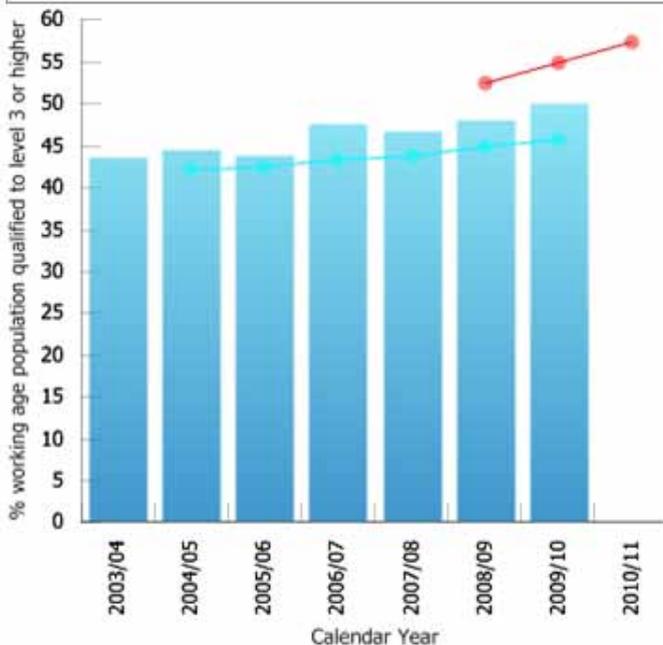
The Level 2 school performance for 16 year olds (5 GCSE A*-C) rose substantially by 9.3% points in 2008/09 and by a further 11.9% points to 81.9% in 2009/10. This improvement will feed through into the 2010/11 performance for NI 79. This, plus an increasing focus on Level 2 Qualifications at colleges and a good 70.5% success rate for apprenticeships (2008/09) (Level 2) should enable the 2010/11 target of 77.2% to be met.

We will continue to set minimum thresholds for Level 2 delivery for 16-19 year olds for individual colleges, target funding at Level 2 priorities in preference to non accredited qualifications and increase Apprenticeship completion rates for 16-18 year olds. Increasing the 5 A*-C GCSE achievements at 15/16 will contribute, along with pre-entry programmes and progression from these programmes onto level 2 will further assist achievement in underperforming groups.

Overall numbers of Coventry residents (all ages) on apprenticeship programmes has increased by 25% from 2006/07 to 2008/09. The number of 16-18 year olds starting an apprenticeship programme in 2007/08 to 2008/09 showed a 3.6% points increase. Coventry's target for 2010/11 as set by the National Apprenticeship Service is 808 starts. Work is underway to develop the commissioning statement for 2011/12 to address the Apprenticeship target as part of the 14-19 (25) Entitlement. Partners offering apprenticeships to 16-18 year olds would be a major facilitator here and would impact on the Level 2 target and of course the NEETs (16 - 18 year olds not in education, employment or training).

SCS Theme 1 - A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents

Priority: Increase achievement of Level 2 qualifications and above



People are counted as being qualified to level 3 or above if they have achieved either at least 2 A-levels grades A-E, 4 A/VS levels graded A-E, or any equivalent (or higher) qualification in the Qualifications and Credit Framework. Data obtained from an annual survey.

● LAA Targets



High is good

Performance of 50.1% for 2009

■ 2010 data not available annual indicator

Target 2010: 57.5%

● Metropolitan district councils' average performance 2009: 45.9% and Coventry's calculated rank: Top Quartile

Baseline: 47.7% / Calendar Year 2006

England average performance 2009: 50.9%

The Performance Story

There is no data available for performance in 2010. The current performance available is 50.1% for 2009 which did not meet the LAA target of 55%.

However, data collected on relevant training initiatives and college enrolments from 2007/08 to 2009/10 indicates good progress at present.

The number of Coventry adults starting Advanced apprenticeships (Level 3) has risen 29% from 459 in 2007/08 to 592 in 2008/09, with year to date (August – March) figure of 467 for the academic year 2009/10. (A surge is normally anticipated in the final month - July.) Total numbers on Advanced apprenticeships has increased 17% from 998 in 2007/08 to 1,164 in 2008/09 and 1,147 2009/10 YTD. Level 3 Train to Gain numbers show a sizeable increase year on year, rising (344%), from 206 in 2007/08 to 708 in 2008/09, with the current YTD 2009/10 total showing 321.

College enrolments in 2009/10 for 19+ at L3 already exceed the total for 2008/09.

By November 2009 208 Coventry companies had signed the Government's Skills Pledge which commits employers to developing their staff and thereby will also raise qualification levels in the workforce.

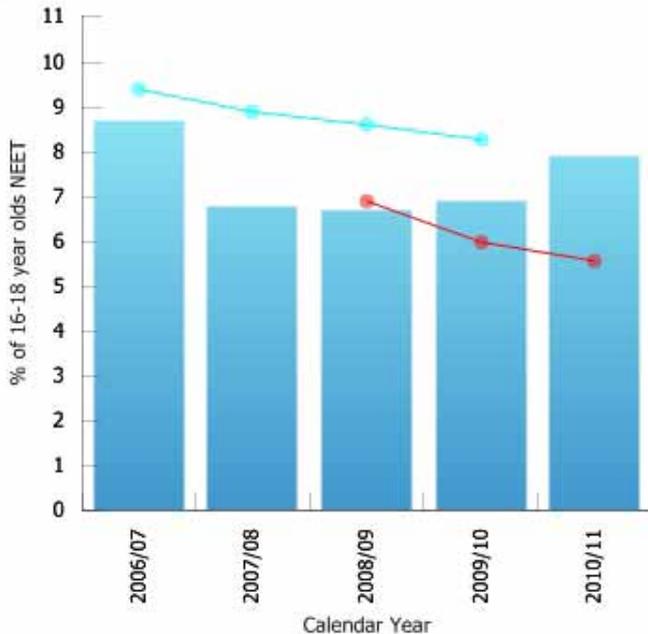
The Skills Funding Agency succeeded the Learning and Skills Council on 1st. April, 2010 and arrangements for data reporting are currently being agreed.

Programmes for the unemployed represent an increasing proportion of Skills Funding Agency provision, promoting bespoke training opportunities that reduce skills barriers to employment, and that maintain the learning momentum through into employment. The Skills Funding Agency and JobCentre Plus (JCP) work closely, for example through Local Employment Partnerships, training unemployed people for specific vacancies with a guaranteed interview. The new Conditionality Pilot requires JCP customers to retrain for the current labour market, and will ensure more job seekers will access the skills they need to secure employment.



SCS Theme 1 - A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents

Priority: Reduce the number of school leavers who are not in education, employment or training (NEETs)



Data are collected monthly. However, this indicator and NEET targets use an annual result which is based on three one month snapshots at the end of November, December and January each year

● LAA Targets Low is good

Performance of 7.9% for Quarter 2 2010

■ Off Target Target 2010: 5.6%

● Children's services statistical neighbours' average performance 2009: 8.3% and Coventry's calculated rank: Top Quartile

England average performance 2009: Not available

Baseline: 6.8% for Calendar Year 2007

The Performance Story

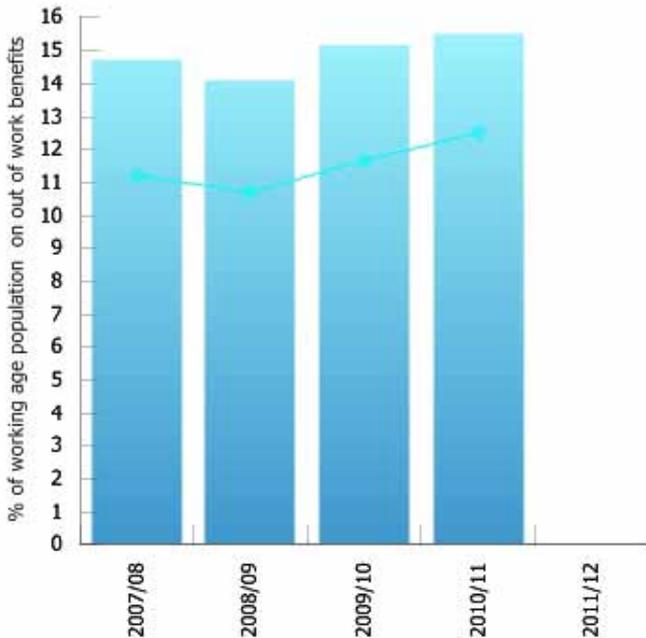
The half-year performance is 7.9% which means we are currently off target but performing much better than at the same time last year when we were at 8.7%. Whilst it is unlikely that the target of 5.6% will be attained this year, it is possible that we may reduce the NEET rate from the 6.9% achieved last year, despite the continued economic downturn. Coventry continues to compare favourably with our statistical neighbours on this measure.

There has been an increase this year of age 16 statutory education leavers continuing in full time education but less are entering employment or training than in previous years. Reducing drop out from education and training provision and quickly re-engaging those who do so will be key to achieving further reductions in NEET rates.

The local economy is still currently showing few job opportunities for young people and although our monthly figures show improvements on previous years in every month so far this year, it is unlikely that these would be sufficient to register the reduction required to achieve a very demanding target of 5.6% NEET rate in 2010/11. It is probably more realistic to work towards reducing the 6.9% figure we achieved last year to match the 6.7% achieved in 2008/9.

SCS Theme 1 - A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents

Priority: Reduce the number of people claiming Job Seekers Allowance and other worklessness benefits



Baseline: 14.2% / May 2007 - revised September 2010

This measures the percentage of the working age population who are claiming out of work benefits. Includes unemployed people on Jobseekers Allowance, Lone Parents on Income Support, Incapacity Benefits customers, and others on income-related benefits. The figures presented are a rolling average of 4 quarters to account for seasonal variation.

 Low is good

Performance of 15.5% and the gap to England average is 3.0 % points for Quarter 1 2010

 On Target

 England average rate February 2010: 12.5%

Revised LAA Target by May 2011 ensure the gap to the England average rate does not widen beyond 3.2 percentage points

The Performance Story

At the half year, the most recent data of 15.5% falls within the revised target of 3.2% points within the all England average rate of 12.5% indicating that we are within target.

The Jobseekers Allowance (JSA) claimant count has fallen for 6 consecutive months following 20 months with an increase. Incapacity Benefit and Severe Disability Allowance claim volumes have fallen by 13% and Income Support claims by 7.7% to Feb 2010 (latest data).

676 Young People have participated in the Future Jobs Fund, contributing to the 15.3% reduction in 18-24 year olds claiming JSA.

Since May 2010 the Enterprise, Learning, Skills and Employment theme group has developed a strategy to focus on targeting 1158 people comprising:-

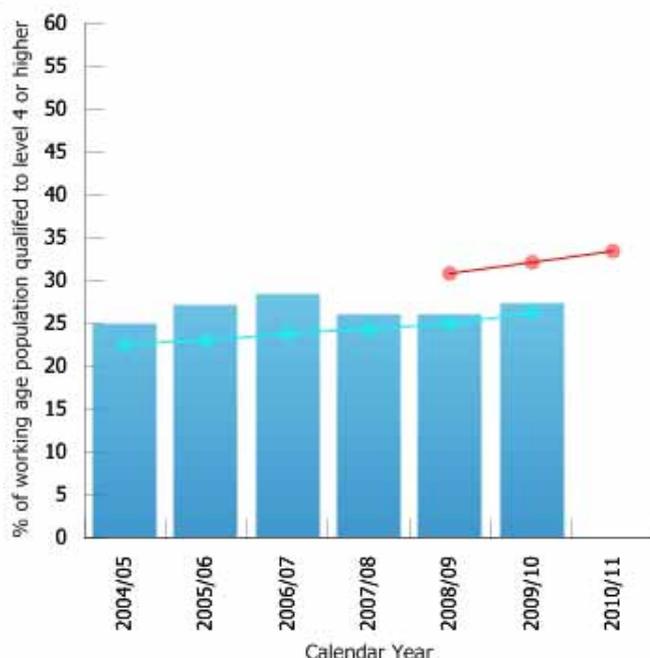
- People claiming JSA who have a Level 5 and/ or above qualification and who have been unemployed for less than 6 months
- People in Future Jobs Fund placements
- Employment Placement Scheme completers
- Young People aged 18 -19 claiming JSA who have been designated as Not in Employment, Education or Training (NEET) into training/ sustained employment

To date this has resulted in 23% moving into employment.

Future actions include the implementation of the government's Get Britain Working initiative, Incapacity Benefit re-assessment and the Work Programme.

SCS Theme 1 - A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents

Priority: Develop a programme to help retain new graduates within the city by providing appropriate jobs and housing



This covers people holding qualifications such as foundation or first degrees, recognised degree-level professional qualifications, teaching or nursing qualifications, diploma in higher education, HNC/HND or equivalent vocational qualification as well as higher degrees and postgraduate level professional qualifications. Data obtained from annual survey.

● LAA Targets  High is good

Performance of 27.4% for 2009

■ 2010 data not available annual indicator

Target 2010: 33.6%

● Metropolitan district councils' average performance 2009: 26.4% and Coventry's calculated rank: Top Quartile

Baseline: 28.5% / Calendar Year 2006

England average performance 2009: 32.0%

The Performance Story

At half year, there is no 2010 performance data available for the proportion of the population aged 19-64 for males and 19-59 for females qualified to at least level 4 or higher. The most recent data is for 2009/10 and it shows a performance of 27.4% which did not meet the target of 32.2%. However, this is an improvement on performance in 2008/09.

The Economy, Learning, Skills & Employment theme group (ELSE) is focusing on specific priority groups and is currently tracking a cohort (364) of graduates who have achieved a higher level qualification (e.g. first level degree/recognised professional qualification or an equivalent vocational qualification) and have been unemployed for less than six months. This is to identify the issues and trends to inform future approaches to supporting this group into employment.

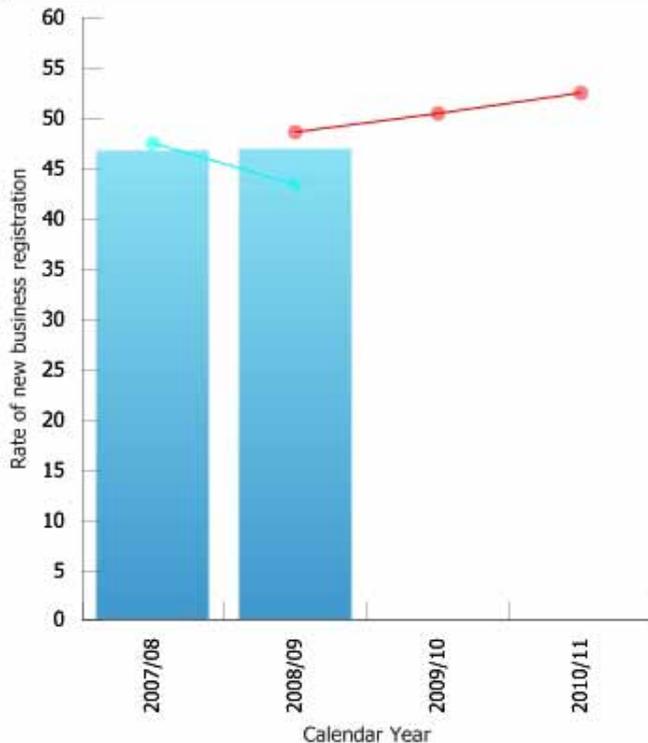
Initiatives such as the Employment Placement Scheme were put in place to assist graduate retention and during 2010, an employment event targeted at this cohort of graduates identified that 44% had gone on to sustainable employment.

Furthermore, Coventry City Council is engaged with both Coventry and Warwick Universities on specific projects such as the Environment Task Group and the Labour Market Action Group. These projects seek to provide suitable job placements and opportunities for both level 4/5 students and graduates.

Graduate retention is important to the future economy of the city and we will continue to work in partnership with both private and public organisations to assist the city towards retaining those graduates.

SCS Theme 1 - A prosperous Coventry with a good choice of jobs and business opportunities for all the city's residents

Priority: Create new jobs for local people by encouraging the growth of businesses in the city



The number of new business registrations per 10,000 resident population aged 16 and above. Business registrations are a proxy measure for business start ups.

● LAA Targets ▲ High is good

Performance of 47.0 for 2008

■ 2009 data available January 2011

Target 2009: 50.7 Target 2010: 52.7

● Metropolitan district councils' average performance 2008: 43.5 and Coventry's calculated rank: Upper Middle Quartile

England average performance 2008: 57.2

Baseline: 45.8 / 2005/06/07 - 3 Year average

The Performance Story

The most recent performance data is for 2008 and shows a rate of 47. This indicates around 7,000 new businesses were registered during 2008 within the city. Although this did not meet the target rate of 48.7 registrations per 10,000 of the population, our performance is comparable to neighbouring urban districts. NI 171 is a relatively new but key indicator for the city demonstrating the start-up of new businesses and the possibility of economic growth, year on year. Opportunities for new business start-ups have increased following the expansion of boundaries within the Enterprising Coventry programme. This along with schemes offered by Coventry and Warwickshire Chamber of Commerce (CWCC), Business Link and both Universities will ensure that we are able to provide assistance to business start ups. Furthermore, additional work has been carried out to try and monitor the success and growth of new businesses. This should give us an indication, in the future, of companies that have received assistance from the various programmes and will provide information to identify opportunities and successes as we move forward. During the period 2008 to 2009, there has been a decline in new business starts within the Enterprising Coventry programme and this is a trend that will continue due to the continued economic uncertainty and the reduction in facilities to assist new companies. The picture will become much clearer, once the fundamental spending review is announced and progress has been made on the change over to Local Enterprise Partnerships from Advantage West Midlands. The deepening recession has presented many challenges; however creating job opportunities remains a priority for the city and work with our Partners will continue throughout 2010-11 to bring in investments and support individuals towards starting their own business. We must also bear in mind that this year's (2010) in year cuts and the general budget uncertainty will have an overall bearing on the 2010/11 business registrations. Enterprising Coventry will seek to minimise any impact and continue to highlight opportunities for new business starts.

Theme Summary



Sustainable Community Strategy Theme

2. People of Coventry living longer, healthier, independent lives

NI No.	LAA Indicator	Progress	Target
NI 112	% Reduction in Under 18 conception rate		
NI 113a	Prevalence of Chlamydia in under 25 year olds		
NI 56	Obesity in primary school age children in Year 6		
NI 120	All-age all cause mortality rate		
NI 123	Stopping smoking		
NI 130	% of eligible people receiving self directed support		
NI 136	People supported to live independently through social services (all adults)		
NI 40	Number of drug users recorded as being in effective treatment		

Overall Progress

A number of further initiatives have been put in place to help us to work towards reducing the levels of conception. The C-card scheme is the fastest growing in the Country with 1484 young people already registered and the Relationships and Sex Education scheme has trained 483 professionals since May. A quality assurance system has been developed and will shortly be implemented to further support developing sexual health services and the roll out of the What Shall We Tell the Children programme commences during November. However, the next update to data regarding progress to reduce rates of under 18 conception will not be available until February.

The Chlamydia screening target for the resident population aged 15 -24 has increased to 35% for 2010/11. The performance for quarter 1 is approx 7%, therefore it is too early to say whether performance is on schedule to meet the target. However, Coventry currently has the third highest screening rate in the West Midlands, and screening rates have increased significantly from the baseline figure in 2006/07. This is due to a

Theme Summary



Sustainable Community Strategy Theme

2. People of Coventry living longer, healthier, independent lives

Overall Progress cont'd

number of things including work to commission new providers, additional resource being provided to key teams and development work with community pharmacies.

Levels of childhood obesity have remained broadly similar over the 3 years 2006/07 to 2008/09 and the LAA target is being achieved. The figures for 2009/10 will not be available until December, however, whilst we are meeting the targets, obesity levels in Coventry remain high. There is a worrying trend evident in the city of increasing obesity levels being linked to increasing deprivation. A comprehensive cross sector healthy weight programme is now in its second year of development, supported by an emerging Healthy Weight Strategy and Action Plan, which will put further steps in place to address the obesity issue.

Mortality rates for females achieved target in 2009 but the rate for males did not. However, rates for both males and females have improved on the 2008 rates. There is no data available yet for 2010.

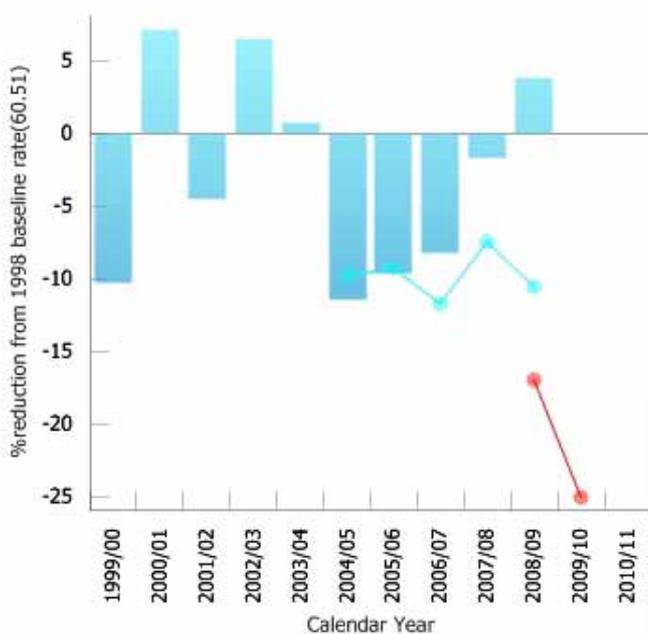
The number of people quitting smoking is below target at only 269 4 week quitters per 100,000 of the population, although the number of quitters is higher than at the same point last year. Coventry's Smokefree Alliance was relaunched in April and published a new Tobacco Control Strategy and is currently working with partners to develop a Tobacco Control high level action plan.

The indicators measuring support to older people and adults do not fully reflect the support provided by the Council and its partners to people in Coventry in order to help them live independently. The number of eligible people receiving self directed support is on target but the number of people supported to live independently through services funded directly through adult social care is not. Much of the support is provided outside social care boundaries and therefore does not contribute to performance figures. However, we feel our approach works well and is cost-effective in meeting the needs of our clients.

Local data indicates that we are on track to meet the target on the number of drugs users recorded as being in effective treatment. A number of new services have been commissioned and are being established which is likely to attract and retain additional users in treatment.

SCS Theme 2 - People of Coventry living longer, healthier, independent lives

Priority: Improve sexual health and reduce the under 18 conception rate



The change in the rate of under-18 conceptions per 1,000 girls aged 15-17 years resident in the area for the current calendar year, as compared with the 1998 baseline rate, shown as a percentage of the 1998 rate.

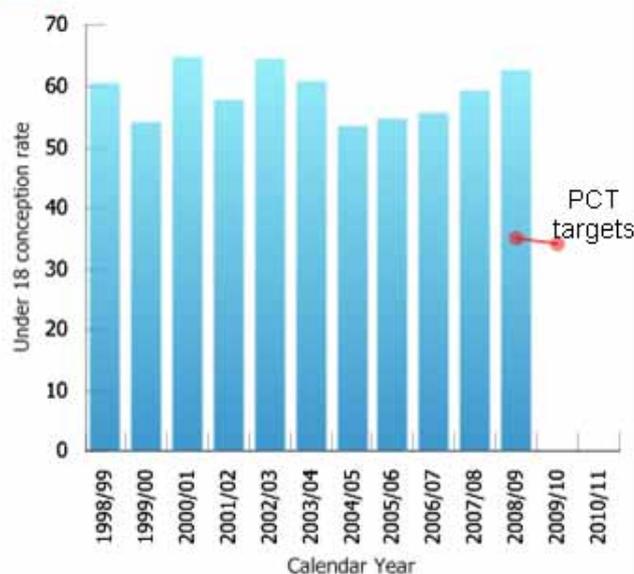
- Metropolitan district councils' average performance 2008: -10.6%
- English councils' 2008 average performance: -12.7% and Coventry's rank : In the worst 10%

Baseline: -8.7% for 2006/07

● LAA Targets ↓ Low is good

Performance for 2008: Increase of 3.8% on 1998 baseline rate

■ Off Target Target 2009 -25%



Baseline: 60.51 / 1998

The Performance Story

There is no data available yet for performance in 2009, the data is expected February 2011. A performance management system is in place to monitor project progress and ensure best use of resources.

The C-card scheme is the fastest growing scheme in the country with 29 venues delivering and 1484 young people registered.

The Relationships and Sex Education scheme has trained 483 professionals since the launch in May. It has been recognised nationally as innovative practice.

The Relationships and Sex Education core package for secondary schools is being implemented in 14 schools. Some schools have chosen to deliver on-site sexual health services.

Campaigns have been delivered regarding sexual health and teenage pregnancy at key points in the year.

Six Turning The Curve events in hotspot areas have been held to understand local issues and signpost to current and future initiatives.

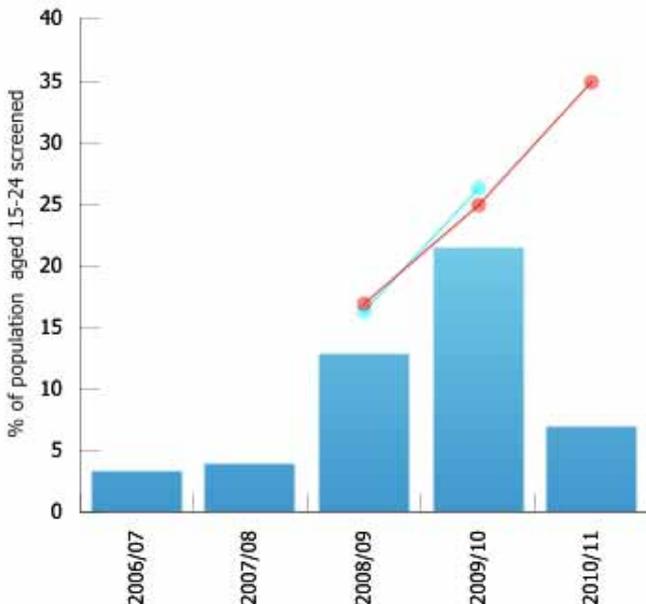
A quality assurance system will shortly be in place to further support developing sexual health services.

City College and Henley College are working in partnership with Coventry City Council and NHS Coventry to develop health provision including an enhanced sexual health service.

The What Shall We Tell The Children programme supporting parents and carers to discuss RSE with their young people will commence delivery with 12 in-house trainers from November.

SCS Theme 2 - People of Coventry living longer, healthier, independent lives

Priority: Improve sexual health and reduce the under 18 conception rate



This is the percentage of the resident population aged 15 -24 accepting a test/screen for Chlamydia. Reported quarterly on a cumulative basis.

● LAA Targets  High is good

Performance of 7.0% provisional for Quarter 1 2010/11

■ NA Target 2010/11: 35%

● Metropolitan district councils' average performance 2009/10: 23.4% and Coventry's calculated rank: Lower Middle Quartile

Baseline: 4% / 2007

England average performance 2009/10: Not available

The Performance Story

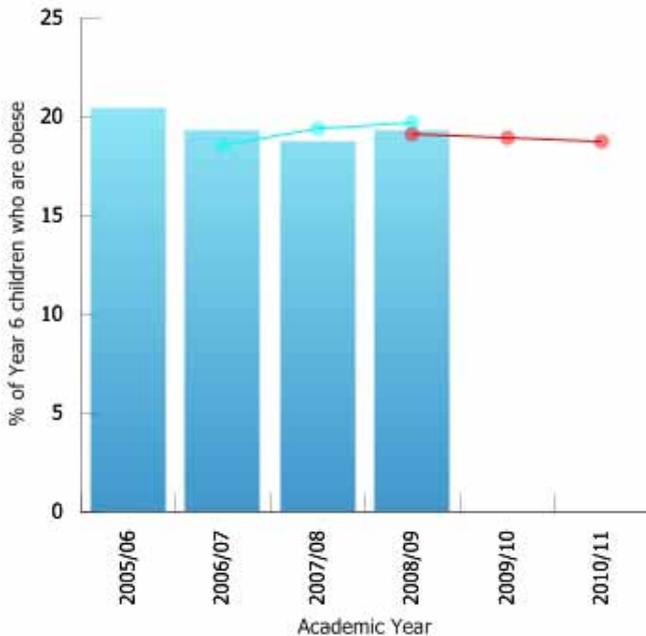
The current quarter 1 performance is 7% (approx). It is too early to say whether performance is on schedule to meet the target. NHS Coventry has a challenging LAA target of screening 35% of 15-24 year olds for Chlamydia by the end March 2011. Coventry has the third highest screening rate in the West Midlands and is ranked 28th out of 152 PCTs. Improvements in performance are due to commissioning new providers, additional resource in the GOT IT? support team and Terrence Higgins Trust and development work with community pharmacies.

Key areas of work in the 2010/11 Chlamydia screening action plan include:

- Movement of the Chlamydia screening coordinator into commissioning - post has been appointed to .
- Increasing screening through general practice. Significant work will be done to increase general practice engagement into the wider sexual health agenda in Coventry.
- Ensuring screening targets with associated penalties for underperformance have been agreed in 2010/11 for Terrence Higgins Trust (750 screens), SHADOW (1000 screens). Assura have also agreed to a 2,500 screening target for 2010/11. Further work is needed to agree targets with Coventry Community Health Services and British Pregnancy Advisory Service.
- Testing the market for opportunistic screening providers after evaluating the pilot run by Moo Moo - an additional 795 screens were generated through Moo Moo. No further evaluation available at this time.
- Increasing screening through Youth services/ C-card (Condom Card).
- Further analysis of why we are losing over 25% of screens following data cleansing by the Health Protection Agency, and how we can reduce this. Screens may be lost due to patients being out of the Coventry area - we lose a significant proportion to Warwickshire but do not get same level of screens returned. We will try and identify the areas where we are losing screens and the providers generating them. We will then look at developing joint agreements with Warwickshire (potentially cross charging for screens) and providing additional information/training to those providers generating high proportions of out of area or age screens - work in progress.

SCS Theme 2 - People of Coventry living longer, healthier, independent lives

Priority: Improve the outcomes for children in need e.g. children with a disability, looked after children, and young carers



This is the percentage of children in year 6 who are obese, as shown by the National Child Measurement Programme (NCMP).

● LAA Targets ↓ Low is good

Performance of 19.4% for Academic Year 2008/09

■ NA-data for Academic Year 2009/10 expected December 2010

Target Academic Year 2010/11: 18.8%

● Metropolitan district councils' average performance Academic Year 2008/09: 19.8%

English councils' Academic 2008/09 average performance: 18.9% and Coventry's rank: Average

Baseline: 19.4% / Academic Year 2006/07

The Performance Story

Performance data for the academic year 2009/10 is not available until December 2010. Latest performance is 19.4% for academic year 2008/09, with a confidence interval of plus or minus 0.5% , this did meet the LAA target of 19.2%. Levels of childhood obesity have remained broadly similar over the 3 years 2006/07 to 2008/09, which reflects the national picture that the previous upward trend in childhood obesity may be flattening out.

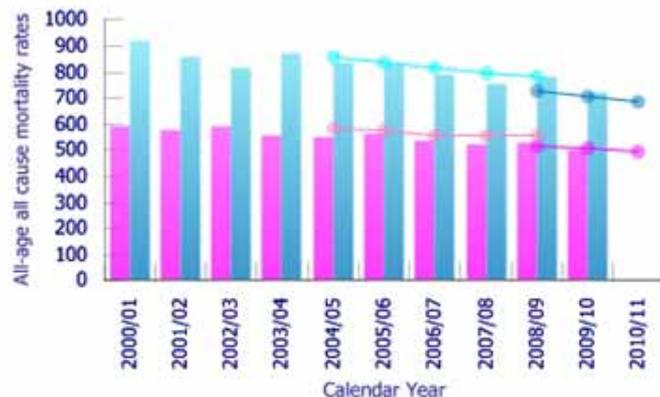
BUT obesity levels in Coventry remain high – over 10% of children age 4/ 5 and just over 19% of 10/11 year olds are obese, which is higher than the national average. A worrying trend of increasing obesity levels with increasing deprivation is evident in the city; a 10/11 year old child in the most deprived quintile is almost twice as likely to be obese as a child in the least deprived quintile.

A comprehensive cross sector healthy weight programme is now in its second year of development. The programme is being directed by Coventry's emerging Healthy Weight Strategy and Action Plan, supported by Coventry's Healthy Weight Action group. Key actions are:

- Cross sector involvement and support of Coventry's Healthy Weight Strategy and Action Plan
- Rollout of the children and young people's healthy weight carepathway, a tool which outlines current healthy weight services and offers a clear route of referral for practitioners and clients.
- Support of the Change 4 Life campaign locally, linking to the successful national high profile marketing and toolkits.
- A new infant feeding programme supporting parents with breast feeding and nutrition advice.
- Targeted action to increase the numbers attending One Body, One Life, and Coventry's family focused weight management programme.
- Continued investment and support of the three year healthy weight strand of the Coventry Healthy Improvement Programme, focusing on sport, physical activity projects and a large scale Cook and Eatwell programme.

SCS Theme 2 - People of Coventry living longer, healthier, independent lives

Promote healthy lifestyles to reduce the number of people who smoke, encourage good Priority: nutrition and regular exercise, reduce alcohol consumption and the use of harmful drugs and improve mental health and emotional well-being



The directly age standardised mortality rate per 100,000 population, from all causes at all ages (directly standardised to the European Standard Population), reported for males and females separately.

Provisional performance of Males 720 & Females 501 for 2009

■ NA - 2010 data not available annual indicator
2009 final data available January 2011

Target 2010: Males 691 Females 499

● Males Metropolitan district councils' average performance 2008: 787

Males English councils' 2008 average performance: 669 and Coventry's rank: In the worst 20%

● Females Metropolitan district councils' average performance 2008: 558

Females English councils' 2008 average performance: 480 and Coventry's rank: In the worst 25%

Baseline: Males 790 Females 541 / 2006

LAA Targets -  Low is good
● blue males
● purple females

The Performance Story

There is no data available for performance in 2010. Provisional performance of 720 - males for 2009 did not meet the LAA target and 501- females for 2009 did meet the LAA target. Mortality rates for both males and females have improved when compared with the 2008 rates.

Work to reduce rates includes:

1. Redesign of the Stroke Care Pathway to facilitate prompt hospital access for treatment with thrombolytics (clot busters) - now completed.

2. A delivery plan is in place for the Smoking Cessation programme.

3. A programme has been established to target the number of deaths due to infant mortality.

4. A Primary Angioplasty Service is now in place.

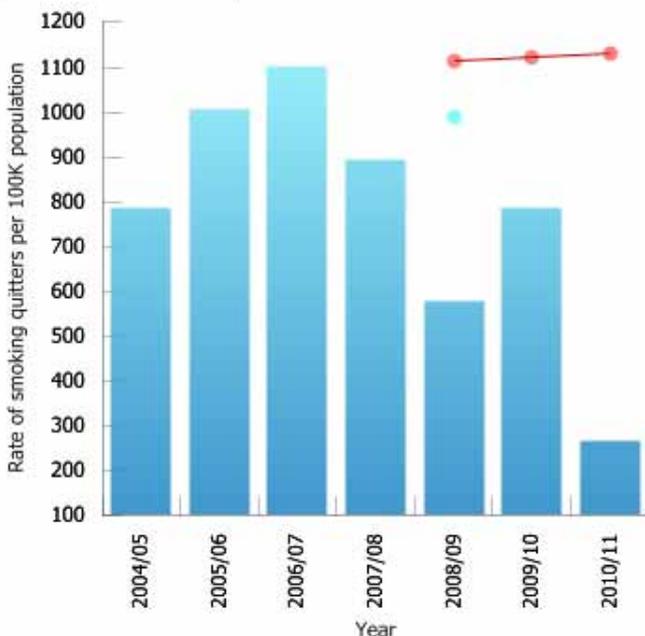
5. The TIA (Transient Ischemic Attack) Service is being redesigned to improve access for all patients experiencing what is sometimes known as a mini stroke.

6. A pharmacy LES (Locally Enhanced Service Agreement) is now in place for identifying high risk chronic heart disease patients in contact with GP surgeries.

7. GPs have been offered a LES to identify patients at high risk of cardiovascular disease; high risk patients will be offered medical treatment and referred to agencies to offer support with lifestyle change.

SCS Theme 2 - People of Coventry living longer, healthier, independent lives

Priority: Promote healthy lifestyles to reduce the number of people who smoke, encourage good nutrition and regular exercise, reduce alcohol consumption and the use of harmful drugs and improve mental health and emotional well-being



This indicator relates to clients receiving support through the NHS Stop Smoking Services. A client is counted as a self-reporting four-week quitter if they have been assessed four weeks after the designated quit date and declare that they have not smoked 'even a single puff' on a cigarette in the past two weeks.

● LAA Targets ↑ High is good

Performance of 269 is provisional for August 2010

■ Off Target Target 2010/11: 1132

● Metropolitan district councils' average performance 2008/09: 990

English councils' 2008/09 average performance: 852 and Coventry's rank: In the worst 20%

Baseline: 1034 / 2004/05-2006/07 - 3 Year average

The Performance Story

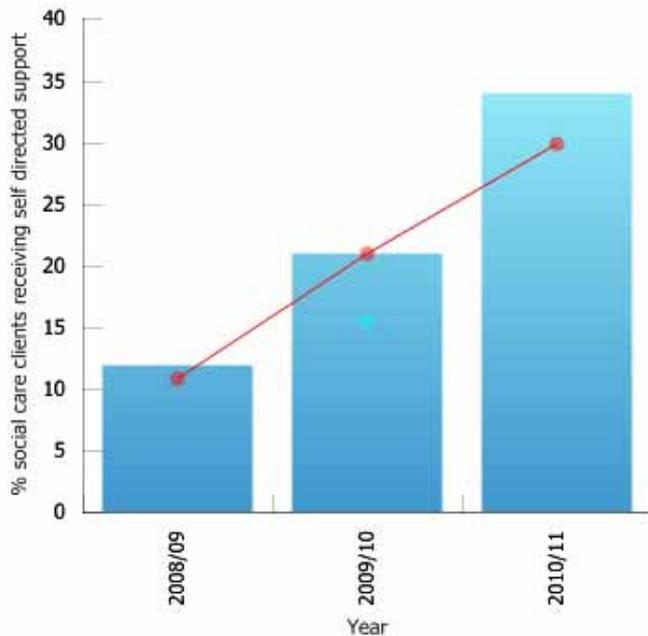
The provisional data up to August 2010 is 269 4 week smoking quitters per 100,000 of the population which means we are currently not on schedule to meet the LAA target. At the same point in time 2009/10, 247 4 week quitters per 100,000 had been achieved, so the number of quitters has increased. Increasing accessibility to services through the involvement in an any willing provider contract, aims to increase the number of 4 week quitters to meet the target.

Since April 2010 there have been seven stop smoking service providers and three stop smoking in pregnancy providers who are accredited by Coventry to deliver services. There are also several providers accredited by other PCTs who are able to deliver services in Coventry. As of November 2010 additional providers will be coming on board. Further procurement rounds take place 6 monthly with service commencement April and October/November.

Coventry's Smokefree Alliance was re-launched in April this year to provide a focal point for tobacco control activities and renew the partnership effort to reduce smoking rates across the city. In June 2010 the Alliance published a new Tobacco Control Strategy which sets out a strategic framework for tobacco control measures over the next three years. A Tobacco Control high level action plan has been drafted and is currently out for comment with the partners of the Smokefree Alliance. The detail will be added over the coming months and will be implemented across Coventry. The action plan also incorporates a comprehensive Communications Plan, designed to ensure that the profile of 'quitting' and health messages about tobacco are increased. Other activities being explored include: the potential for a Smokefree public square in the city; an increased profile of 'quitting' at key transport gateways and a focus on reducing cigarette litter in the city centre.

SCS Theme 2 - People of Coventry living longer, healthier, independent lives

Priority: Promote and extend the range of ways in which older people and adults with disabilities can have personal choice and control over their health and social care



Number of adults, older people and carers receiving self-directed support in the year ending 31 March, as a percentage of clients receiving community based services and carers receiving carer's specific services aged 18 and over.

 LAA Targets  High is good

Performance of 34.0% for Quarter 2 2010/11

 On Target Target 2010/11: 30%

 IPF Nearest Neighbours' average performance 2009/10: 15.6% and Coventry's calculated rank: Top Quartile

Baseline: 8.1% / 2006/07

England average performance 2009/10: 13.0%

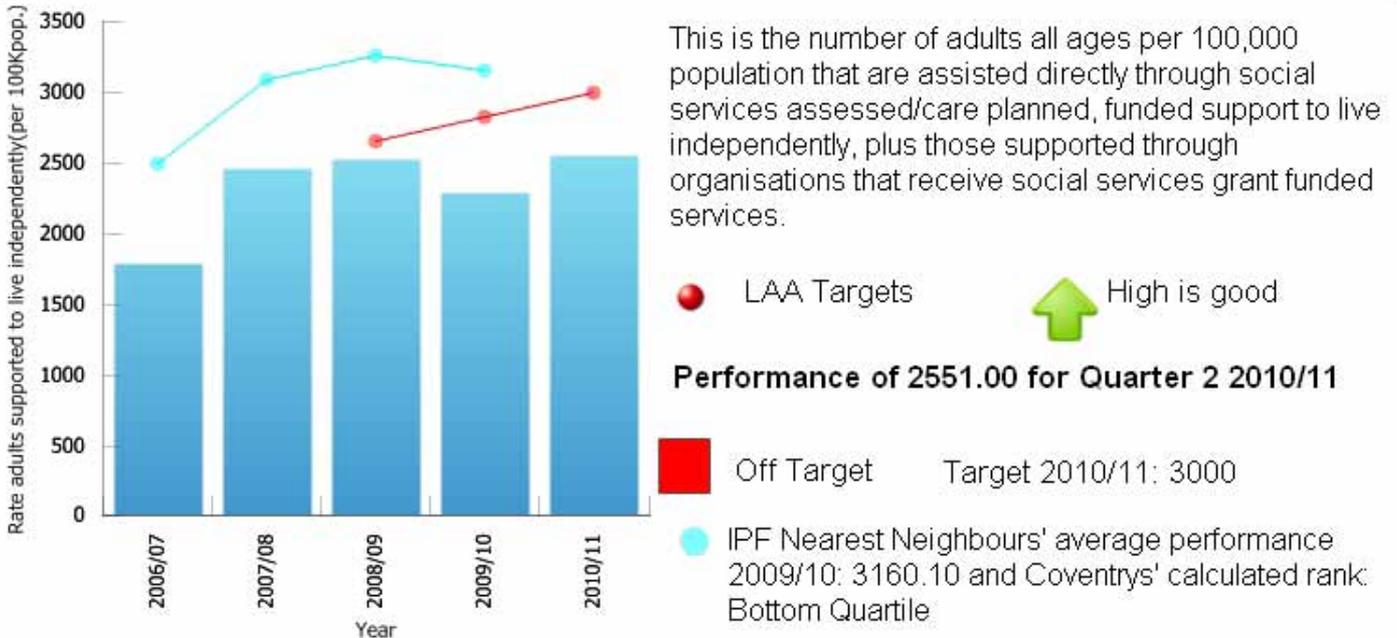
The Performance Story

The half-year performance is 34% which means we are currently on schedule to meet the LAA target. This indicator has been recognised as being a limited indicator, and it is expected that the definition of the indicator will be revised for 2011/12 to ensure consistency in reporting. For example in Coventry we are providing more people with short term preventative services, where people do not receive a personal budget/direct payment.

During 2010/11 self directed support will be offered across all areas of adults and older people services. Self directed support includes outcome focused assessment and support planning, brokerage services and a personal budget which provides a clear allocation of funding. This personal budget may include identifying any money that the individual will use themselves to purchase care support (either direct payments or self funding) and/or the costs for support that Social Care is purchasing on their behalf (or is not normally available for direct payments at this time).

SCS Theme 2 - People of Coventry living longer, healthier, independent lives

Priority: Promote and extend the range of ways in which older people and adults with disabilities can have personal choice and control over their health and social care



Baseline: 1795 / 2006/07

England average performance 2009/10: 3118.50

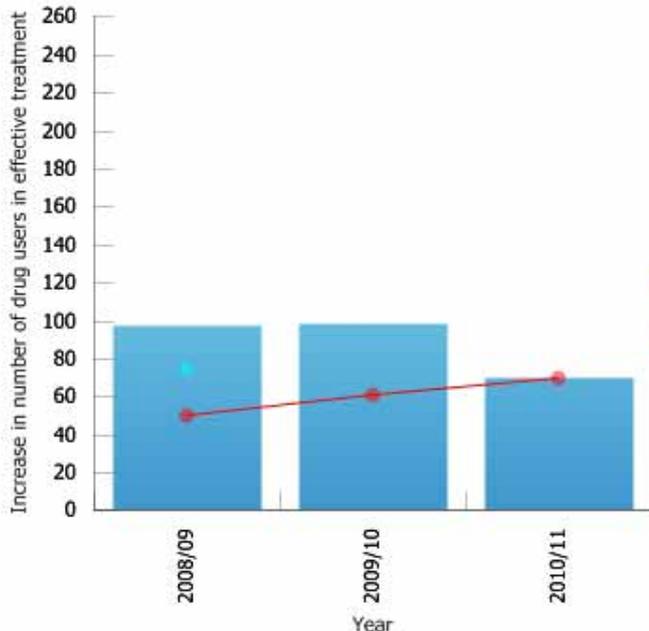
The Performance Story

The half-year performance is 2551 which means we are currently unlikely to meet the LAA target. The 2006/07 and 2007/08 performance data and targets set for subsequent years were based on the original definition of this indicator. The revised definition has had a detrimental effect on Coventry's performance against these targets as NI 136 has a very strict definition of what can be counted, namely services funded directly through adult social care. This indicator has been recognised as being very limited in presenting the overall support provided by the Council and its partners to help people to live independently in the city. This indicator has been removed from the National Indicator Set from 2010/11 but performance data will continue to be collected in order report at the end of the year.

In Coventry our approach is to support people to live independently through a range of support provided by the Council and its partners in the city as a whole, much of it outside social care. We do not therefore provide ongoing low level support through social care. We feel that our approach is more effective in providing services that meet people's needs in a cost effective way and we do not feel that it is appropriate to change our approach just to improve our performance against this indicator.

SCS Theme 2 - People of Coventry living longer, healthier, independent lives

Priority: Provide effective drug and alcohol treatment services that result in positive outcomes



The change in the total number of drug users, using crack and/or opiates recorded as being in effective treatment from the baseline year 2007/08.



LAA Targets



High is good

Performance of 70 is provisional for August 2010



On Target Target 2010/11: 70



Metropolitan district councils' average performance 2008/09: 75

English councils' 2008/09 average performance: 68 and Coventry's rank: In the best 25%

Baseline: 931 / 2007/08

This indicator is reported as a simple number increase therefore care should be taken when comparing with other areas

The Performance Story

The half-year provisional performance is currently not available on National Drug Treatment Monitoring System (NDTMS) but local data to August 2010 suggests we are on schedule to meet meet the LAA target. Provisional local figures (August 2010) show approximately 1001 problem drug users (users of heroin and/or crack cocaine) in effective treatment, 70 above the baseline year. Due to the method of calculation of clients in effective treatment, actual performance against this target for each quarter can only be calculated after a three-month delay.

NDTMS figures indicate that both the number of clients starting a new treatment journey and the proportion of clients retained in treatment for at least 12 weeks (or successfully discharged within 12 weeks) has improved from the same period last year. In the 12 months to May 2010, 461 clients started a new treatment journey - an increase from the same period last year when 388 were recorded. Currently 90% of clients are retained in effective treatment.

A number of new services have been commissioned and are being established which are likely to attract and retain additional users in treatment. A new outreach project was established in January to recruit additional individuals into treatment and a Hepatitis C Project became operational in October.

Theme Summary



Sustainable Community Strategy Theme

3. A safer and more confident Coventry

NI No.	LAA Indicator	Progress	Target
NI 15	Serious violent crime rate		
NI 32	Repeat incidents of domestic violence		
NI 16	Serious acquisitive crime rate		
NI 20	Assault with injury crime rate		
NI 19	Rate of proven re-offending by young offenders		
NI 111	First time entrants to the criminal justice system aged 10-17		

Overall Progress

Serious violent crime remains a key priority for the Community Safety Partnership. The serious violent crime rate has reduced over the summer months and is now at a rate of 0.70 per 1,000 population and therefore we are on schedule to achieve the target. Interventions are specifically tailored to effectively target and address the different categories and causes associated with violent crime including public place and domestic violence.

Specific activity supported by a generic 'Not in My City' communications campaign, include after school patrols to reduce victimisation, reassure and educate people. Joint police and hospital staff have been providing triage services in the city centre and other key locations to deal with minor injury and to identify vulnerable people. Coventry also targets specific groups vulnerable and/or prone to involvement in this type of crime which is supported by the Home Office to work with this younger age group.

The half year position for the number of repeat incidents of domestic violence is 19.3% therefore the target is being achieved and the repeat rate is stable. Since the measure was introduced the number of cases dealt with by MARAC has fallen significantly and the most at risk cases are subject to the MARAC forum's management. Cases which are classed as at a slightly lower risk are managed between the Police Public Protection Unit and partner agencies.

Theme Summary



Sustainable Community Strategy Theme

3. A safer and more confident Coventry

Overall Progress cont'd

The Serious acquisitive crime rate has deteriorated from January 2010 with the half-year performance standing at a rate of 12.76 per 1,000 population, and therefore it is unlikely the target will be achieved. The recent move to joint police and partnership tasking processes provides agencies with a shared understanding of hotspot locations and seeks to ensure all available resources are deployed in a coordinated manner. Investigations into the wider effects of the economic downturn will determine if a number of marginalised individuals on the fringes of criminality may have moved into this type of offence.

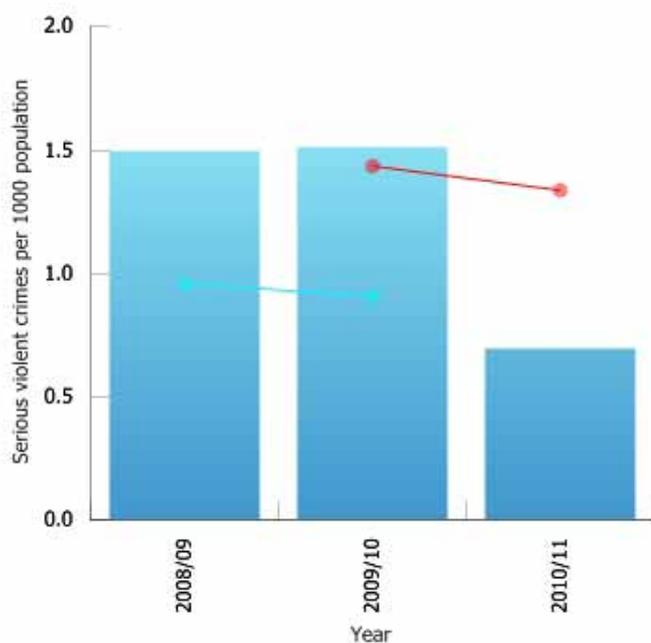
Good progress has maintained the reduction in the assault with injury crime rate, which was 4.93 per 1,000 population at the half year and therefore it is expected that the end of year target will be achieved. Improved information sharing and profiling of different strands of violent crime has enabled a more coordinated approach to the management of perpetrators of this crime type.

The Priority Crime Group will retain its overarching strategic focus on violent crime with strong links to the work of other associated partnership including Domestic Violence and substance misuse. The annual partnership strategic assessment has provided a more evidence led direction to operational activity, as has active Intelligence Mapping and seasonal planning processes.

The target for first time entrants to the Youth Justice System (aged 10-17) is on schedule to achieve its target. However, the rate of proven re-offending by young offenders is 0.80 at the half year, and it is unlikely that the end of year target will be achieved. Changes in cohort size impact on this target and the smaller the cohort the greater the risk there is to the target. Due to the effective work in reducing the number of first time entrants, the cohort will inevitably contain young people with the most challenging behaviour who will require substantial resource inputs in order to change that behaviour.

SCS Theme 3 - A safer and more confident Coventry

Priority: Reduce violent crime, including domestic violence



This includes homicide, attempted murder, wounding or other act endangering life and grievous bodily harm without intent, death by careless or dangerous driving.

● LAA Targets ↓ Low is good

Performance of 0.70 for Quarter 2 2010/11

■ On Target Target 2010/11: 1.34
 ● Metropolitan district councils' average performance 2009/10: 0.91 and Coventry's calculated rank: Bottom Quartile

England average performance 2009/10: Not available

Baseline: 1.50 / 2008/09

The Performance Story

Half-year performance is 0.70, currently on schedule to meet the LAA target. Violent crime has fallen across the board at a rate higher than those offences included as part of NI 15. This demonstrates a degree of success with approach outlined below. Violent crime remains one of the key community safety priorities for the city, particularly domestic violence and abuse as identified by the Community Safety Strategic Assessment.

Different approaches to categories of violence (public place, domestic violence, hate crime and the causes of such) coupled with locational information, impacts on the appropriate action taken to address them. For example, reasons behind violence in the home (which is often domestic violence and abuse) are often very different to that of violence committed in public places, therefore a different approach is required, by different groups of people, services and agencies/organisations.

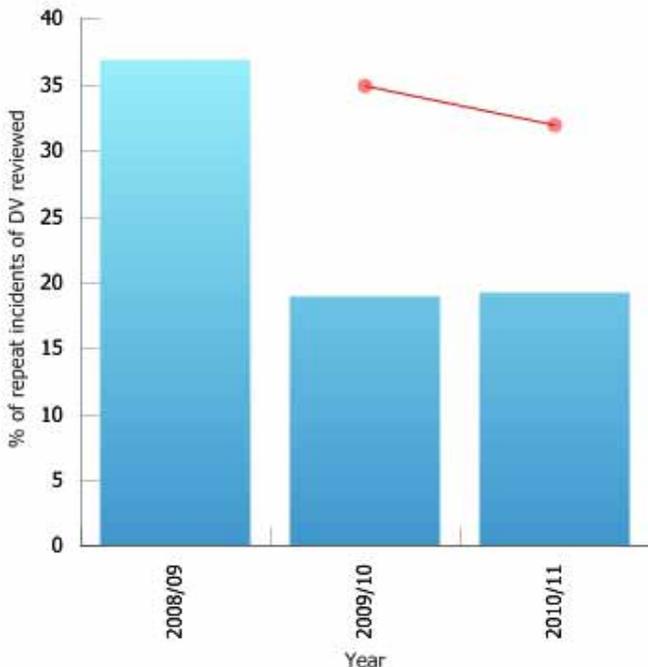
Utilising schemes such as Community Payback is a relatively new approach in dealing with violence within the community, this approach ties in with the Single Public Confidence Measure, with the community having a say and observing the consequences for offenders brought to account for their actions.

Specific initiatives supported by the generic 'Not in My City' campaign include after school patrols to reduce victimisation, reassure and educate young people. Triage services are being periodically introduced to the city centre to deal with minor injury and to identify vulnerable people; visits to on and off licensed premises based on Accident and Emergency information have all had a positive impact on public place violence.

Coventry remains a Youth Crime Action Plan area (Home Office scheme); the above interventions also support work with this younger age group. The focus on offenders, particularly repeat offenders, is driven by the Priority Crime partnership group, whilst the Police Public Protection Unit seeks to minimise the risk around victims of hate crime and domestic abuse.

SCS Theme 3 - A safer and more confident Coventry

Priority: Reduce violent crime, including domestic violence



This is the rate of repeat victimisation for those domestic violence cases reviewed by a Multi Agency Risk Assessment Conference (MARAC).

 LAA Targets

 Low is good

Performance of **for Quarter 2 2010/11**

 On Target Target 2010/11: 32%

No comparison data available

Baseline: 37% / 2008/09

The Performance Story

The half-year performance is 19.3% and currently on schedule to meet the LAA target. The MARAC process has gone through a period of change over the past 9 months, resulting in the number of people referred to MARAC falling. 284 individuals were dealt with in the baseline year dropping to 147 in 2009/10 and 135 over the latest 12 months. This has partly occurred as the Domestic Abuse, Stalking and Honour based violence risk assessment model has been implemented to ensure greater management of our most vulnerable and at risk victims of domestic violence at a level below MARAC requirements.

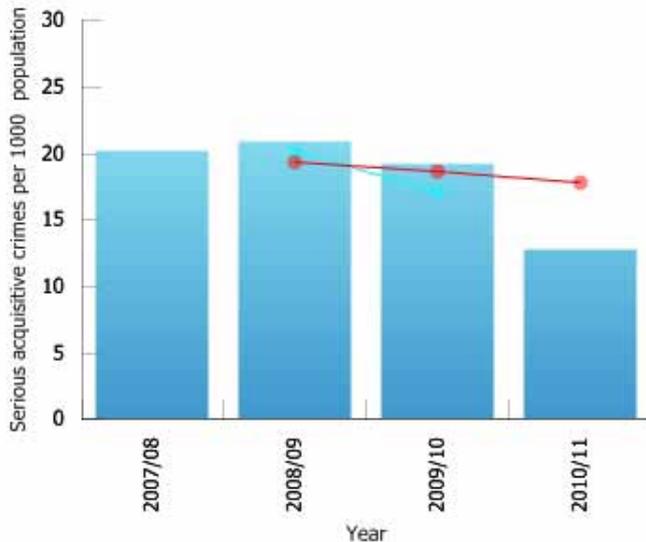
A second reason for this is that guidelines suggest that half of MARAC cases are referred from agencies outside the police. In response a process is being implemented to address this which could potentially result in more cases being managed by this forum. These changes are starting to take effect with referrals from Panaghar, Probation and Haven.

The DVA (Domestic Violence and Abuse) Action Plans contain a range of initiatives developed to reduce domestic violence and abuse. Key priorities for 2009/11 include improving communication and awareness raising; exploring the possibility of developing a clear single access point (helpline) in Coventry for support and referral into DVA services; sustaining and developing core services; increasing education and prevention work with children and young people; and managing offenders effectively to reduce repeat offending.

Once the changes are embedded it is expected that the number of cases managed by this forum will rise, however the expectation would be that the rate of repeat incidents will not exceed the 32% target at the end of 2010/11.

SCS Theme 3 - A safer and more confident Coventry

Priority: Reduce crime through well targeted activity (using the national intelligence model)



This includes burglary in a dwelling, robbery of business or personal property, and theft of or from a vehicle.

● LAA Targets ↓ Low is good

Performance of 12.76 for Quarter 2 2010/11

■ Off Target Target 2010/11: 17.94

● Metropolitan district councils' average performance 2009/10: 17.22 and Coventry's calculated rank: Lower Middle Quartile

England average performance 2009/10: Not available

Baseline: 20.2 / 2007/08

The Performance Story

The half-year performance of 12.76 means that it is unlikely that we will meet the LAA target. Whilst deterioration was noted from January 2010, the baseline year represented a year where the component parts of Serious Acquisitive Crime hit historic lows with dwelling burglaries and vehicle crime at their lowest since the late 1970s.

The recent move to joint police and partnership tasking processes provides agencies with a shared understanding of hotspot locations where serious acquisitive crime is occurring and seeks to ensure that all available resources are deployed in a collective or coordinated manner in which to maximise all existing resources, particularly uniformed and street based personnel.

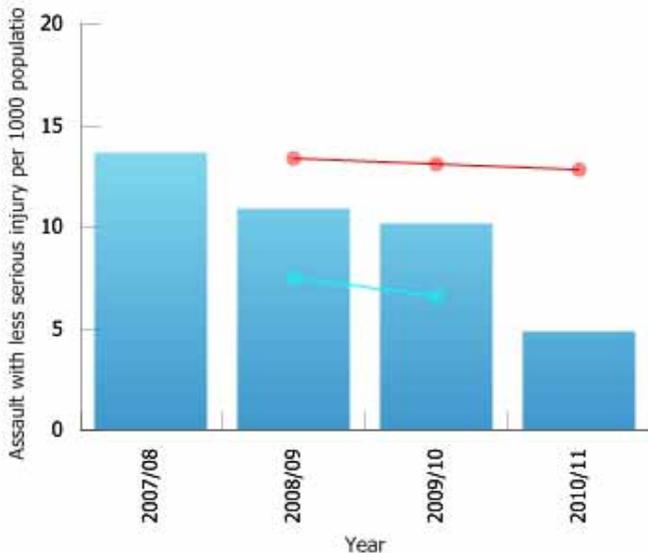
Over a longer time frame the introduction of seasonal planning has minimised some of the expected peaks in offences by introducing relevant and timely interventions drawn up and agreed by the wider partners agencies. Additionally improvements in offender management, press campaigns and also more visible uniformed patrols who are regularly briefed on emerging crime trends have all proven successful in the past and are constantly being adapted and updated to tackle current and expected issues.

These activities will continue throughout 2010/11. Any changes in crime patterns and wider considerations are evaluated and assessed in the yearly partnership Community Safety Strategic Assessment.

Investigations into the wider effects of the economic downturn will determine if a marginalised number of individuals on the fringes of criminality may have moved into this type of crime. Work is underway to introduce more strategic interventions across the partnership to deal with issues that affect young people as they grow up and adversely affect qualifications, expectations etc.

SCS Theme 3 - A safer and more confident Coventry

Priority: Reduce crime through well targeted activity (using the national intelligence model)



This indicator is intended as a proxy for alcohol related violent offences and includes assaults with less serious injury, including racially and religiously aggravated offences.

● LAA Targets ↓ Low is good

Performance of 4.93 for Quarter 2 2010/11

■ On Target Target 2010/11: 12.91
 ● Metropolitan district councils' average performance 2009/10: 6.65 and Coventry's calculated rank: Bottom Quartile

Baseline: 13.7 / 2007/08

England average performance 2009/10: Not available

The Performance Story

The half-year performance is 4.93 which means we are currently on schedule to meet the LAA target. In 2009/10 a renewed focus on violence was driven by the Priority Crime Group (PCG). The introduction of the Partnership Strategic Assessment has given more evidence led direction to activity, as has the AIMS (Active Intelligence Mapping process) and seasonal planning processes. Improvements in data streams such as A&E data, ambulance data and the It's Your Call campaign have all assisted with trends patterns and analysis of this crime type within overall violence.

Profiling has also given a better understanding of the different strands of violent crime (domestic abuse, alcohol related and night time economy), allowing a greater emphasis on coordinated offender management for repeat violent crime offenders. Seasonal profiling of crime will provide a focus on specific crime types with quarterly campaigns.

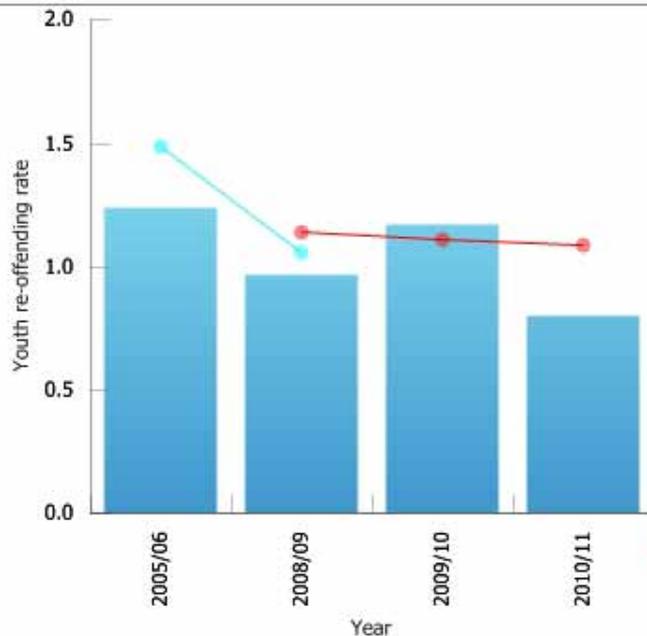
The Priority Crime Group will retain a focus on violent crime and will continue to develop interventions based around victim, offender and locational issues with strong links to the work of the Domestic Violence and Abuse Partnership

Police operations providing effective early interventions in hotspots, preventing anti-social behaviour, identifying repeat offenders and intervening to curb behaviour escalating into violence or damage have been successful and are being extended across the city.

Offender management of repeat offenders will continue to be developed as a strategic priority. After school patrols will provide reassurance to young people and communities and deter offending behaviour.

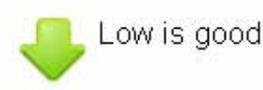
SCS Theme 3 - A safer and more confident Coventry

Priority: Work in partnership to change the behaviour of the most persistent offenders and reduce re-offending



A cohort of young people is tracked 12 months from the date of the disposal or release, to determine the total number of offences they commit during the tracking period, that lead to a pre-court or court disposal within 3 months of the end of the tracking period. The indicator is the average number of offences per young person in the cohort.

- LAA Targets
 - Youth Offending Service family group average performance
- Estimated performance of 0.80 for Quarter 2 2010/11**
- Off Target Target 2010/11: 1.09
 - Youth Offending Service family group average performance 2008/09: 1.06



Baseline: 1.24 / 2005

English Councils' 2008/09 average performance: Not available

The Performance Story

The half-year estimated performance is 0.80 which means we are currently unlikely to meet the LAA year 3 target with the 3 year cumulative target (both local and national) also at risk. This target is very sensitive to changes in cohort size, the smaller the cohort the greater the risk to target. Positive progress made against other indicators for example priority NI 111 (First Time Entrants) has reduced the cohort size: the Year 2 cohort was 235 and year 3 is now 135 (43% reduction). We have also seen a small group of young people, who have engaged in "offending episodes", distort performance against target, as the counting rule captures offences not people. Analysis of Q2 2010 shows 3 young people committed 24 offences between them. Performance against our Youth Offending Team Family is measured yearly.

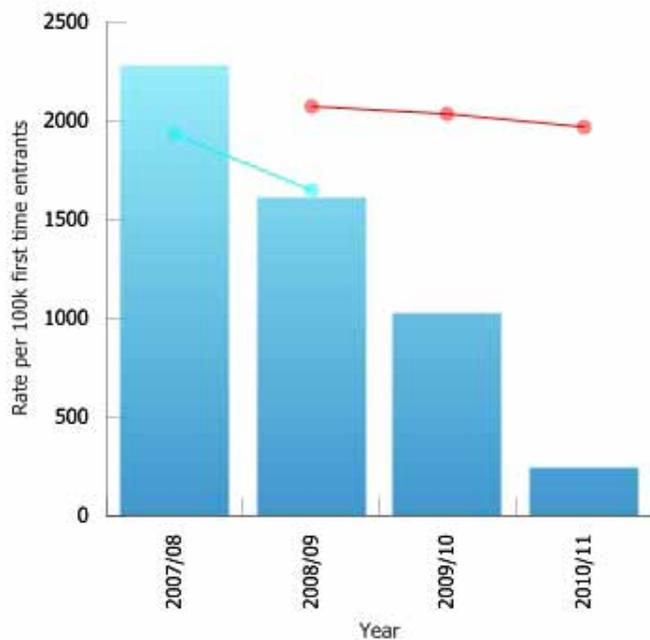
The year on year cohort reduction also means that the smaller group of young people remaining present with complex challenging issues. These require substantive resource inputs in order to alter their criminal behaviour.

The Coventry Offender Management Group is currently mapping city offender activity in order to develop an overarching plan with a specific strand for young offenders. There is also a new group, consisting primarily of forum chairs, who are tasked to ensure connectivity of data and support across the different offender management forums. It is anticipated that The Integrated Offender Management Approach will improve performance and support the targeting of scarce resources at the most prolific offenders.

The implementation of Post Custody Panels, which examine inter-agency involvement with young people entering the secure estate will provide "lessons learnt" to inform future activity. Early findings indicate that there is not a strong correlation between the number of agencies involved and positive outcomes.

SCS Theme 3 - A safer and more confident Coventry

Priority: Work with families and individuals causing concern in local neighbourhoods through tailored programmes



This is the rate of first time entrants to the criminal justice system where first time entrants are defined as young people (aged 10 – 17) who receive their first substantive outcome (relating to a reprimand, a final warning with or without an intervention, or a court disposal for those who go directly to court without a reprimand or final warning).

● LAA Targets ↓ Low is good

Performance of 250 for Quarter 2 2010/11

■ On Target Target 2010/11: 1981
 ● Youth Offending Service family group average performance 2008/09: 1652

Baseline: Revised 2290 / 2007/08

English Councils' 2008/09 average performance: 1552 and Coventry's rank: Average

The Performance Story

The half-year performance is 250 first time entrants per 100,000 which means we are currently on schedule to meet the LAA target. Key activity includes improved identification and targeting of young people at risk of offending. Partnership working ensures that those at risk can be offered a wide range of diversionary activities and access to specific services. The Integrated Youth Support Service (IYSS) is committed to providing meaningful leisure activities which engage young people in positive activities and promote pro-social behaviour. The Think Family approach, including Family Intervention Projects and Early Parenting Intervention Programmes has assisted positive change for families with severe and complex needs. The Challenge and Support Model ensures a ladder of interventions is used to curb offending behaviour and ensure appropriate support and treatment is provided to change behaviour. Where inappropriate behaviour continues despite early intervention, a range of civil tools and powers (including parenting orders) are used. The Youth Crime Action Plan is delivering against seven strands; Operation Stay Safe, street-based teams, increased reparation activity, Youth Offending Service (YOS) workers in custody suites (Triage), family intervention projects, after school patrols and supporting young victims. Proportionate crime recording by the Police is enabling them to manage low level offending through Community Resolution. Since the YOS workers in custody suites became operational in March 2010, 86 young people at risk of becoming involved in the Criminal Justice System have been offered Triage. Triage is a formal Police process, which allows young people between the ages 10 and 17, who have committed a criminal offence, the chance to be dealt with without criminalisation. Triage aims to reduce serious youth crime through early identification of risk and to divert young people committing low gravity offences away from the Criminal Justice System. It utilises community interventions which increases community confidence in the Criminal Justice System, in particular, because of the greater involvement and support of victims.

Theme Summary



Sustainable Community Strategy Theme

4. Making Coventry's streets, neighbourhoods, parks and open spaces attractive and enjoyable places to be

NI No.	LAA Indicator	Progress	Target
NI 195a	Improved street and environmental cleanliness - levels of litter		
NI 196	Improved street and environmental cleanliness - fly tipping		

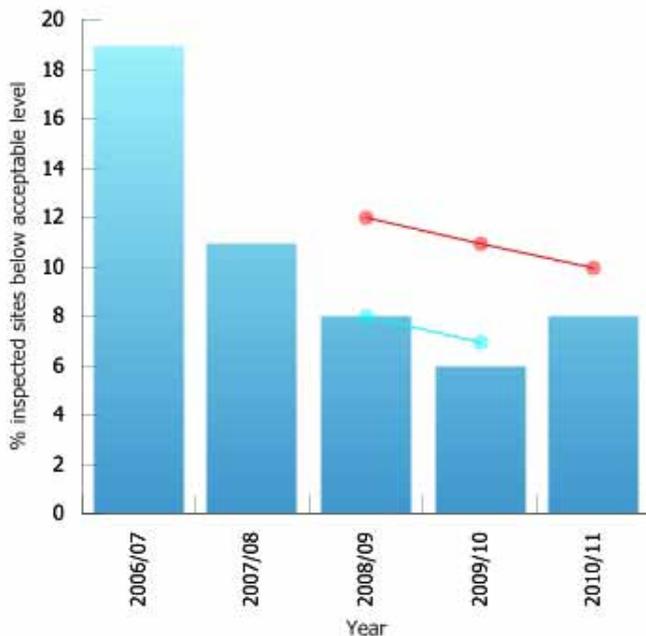
Overall Progress

Street cleanliness is currently on schedule to meet the LAA target of 10%. The new operating model is now fully implemented and some of the schedules have been revised since implementation to ensure standards of cleanliness are improved. The first tranche of inspection results showed a slight decline in performance; however the inspections were completed while the changes in schedules were being embedded.

For fly tipping we are currently on schedule to meet the LAA target of being rated "Very Effective", the highest score. In order for the City to continue to achieve the "Very Effective" status we will need to increase our enforcement score by more than 5% and reduce fly tips by more than 5% when compared with the same period last year.

SCS Theme 4 - Making Coventry's streets, neighbourhoods, parks and open spaces attractive and enjoyable places to be

Priority: Improve street cleanliness in Coventry, especially in neighbourhoods involved in the New Deal for Communities and Your Neighbourhood Matters programmes and in areas of high density housing



This is the percentage of relevant land and highways that is assessed as having deposits of litter, detritus, graffiti and fly-posting that fall below an acceptable level. Based on surveys carried out over three four month periods.

● LAA Targets



Low is good

Performance of 8% for Quarter 2 2010/11



On Target Target 2010/11: 10%



Metropolitan district councils' average performance 2009/10: 7% and Coventry's calculated rank: Upper Middle Quartile

England average performance 2009/10: 5%

Baseline: 19% / 2006/07

The Performance Story

The half-year performance is 8% which means we are currently on schedule to meet the LAA target.

The Fundamental Service Review of the Street Cleansing & Grounds Service has been completed. A new model was implemented in a phased roll-out which commenced on the 19th April 2010, with full implementation in all three areas of the City (North East, North West & South) by 14th June 2010. Since implementation there has been a need to revise some of the schedules in order to meet the objectives of the new model, which expects to achieve improved standards of cleanliness by delivering mixed cleansing and grounds maintenance services on an area basis, to meet the needs of individual neighbourhoods, as well as improved monitoring and support to front line operations. It was during this embedding period that the first tranche of inspections took place and resulted in a slight decline.

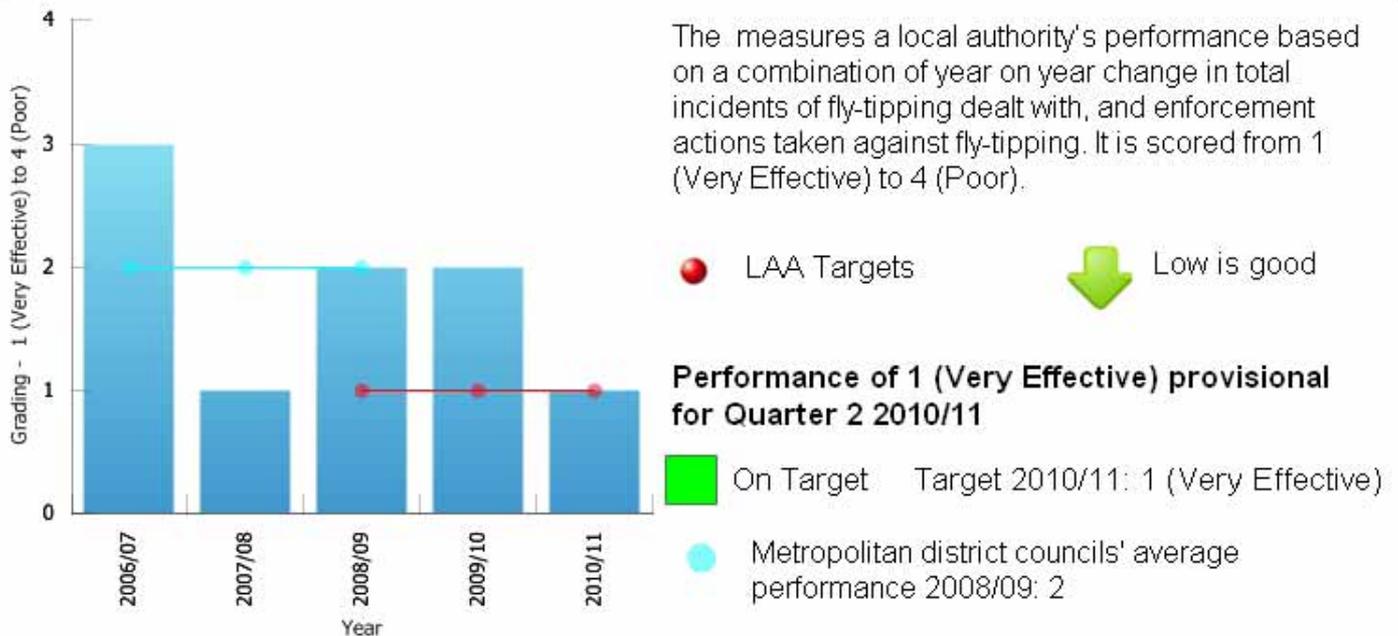
Wardens are now working within the same Streetpride area and will work more closely with front line operational services and establish a framework for improved monitoring and control.

The rate of improvement has reduced from what it was in previous years, but this is to be expected as improvements become more difficult to achieve at the top end of the performance scale.

The streetpride teams will continue to work with colleagues to affect joint working with external partners where appropriate.

SCS Theme 4 - Making Coventry's streets, neighbourhoods, parks and open spaces attractive and enjoyable places to be

Priority: Reduce fly-tipping in problem areas of the city



Baseline: 3 / 2006/07

English councils' 2008/09 average performance: 2 and Coventry's rank: In the best 25%

The Performance Story

The half-year performance is "1" which means we are currently classified as "Very Effective" and on schedule to meet the LAA target in the current year. At the end of the second year our status was "Effective". We have been successful in reducing fly tipping over the past two years by 12.8%. To maintain the highest status we will need to increase our enforcement score by more than 5% and reduce fly tips by more than 5% when compared with the same period last year.

The vast majority of Coventry's fly tipping problem now consists of small domestic fly tips resulting from local people fly tipping in their immediate neighbourhood. For the City to continue to achieve "Very Effective" status we will need to maintain progress in deterring commercial fly tippers, but in addition we will need to reduce domestic fly tipping. This is more difficult because it tends to be more random in nature and therefore more difficult to detect and apprehend offenders. Therefore, if we are to achieve this target, we will need to change the culture of residents fly tipping items in the street.

Recently we have completed a pilot project in a problem area to educate residents regarding how waste should be presented for collection so as to discourage "side waste" being placed on the streets. Part of these measures will also be to ensure that wheeled bins are presented on the street for emptying at prescribed times only. Bins permanently left on the streets generate complaints from the public, making street sweeping more difficult which detrimentally affects the NI 195 score. If our pilot project is successful it will be rolled out to other hotspot areas in the city. This will not only have a positive effect on our NI 196 score but help improve our performance against NI 195.

Theme Summary



Sustainable Community Strategy Theme

5. Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry

NI No.	LAA Indicator	Progress	Target
NI 51	Effectiveness of child and adolescent mental health (CAMHS) services		
NI 59	Percentage of initial assessments for children's social care carried out within 7 working days		
NI 63	Stability of placements of looked after children: length of placement		
NI 72	Achievement across the Early Years Foundation Stage		
NI 73	Achievement at level 4 or above in both English and Maths combined at Key Stage 2		
NI 75	Achievement of 5 or more A* - C grades at GCSE or equivalent including English and Maths		
NI 93	Progression by 2 levels in English between Key Stage 1 and Key Stage 2		
NI 94	Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2		
NI 87	Secondary school persistent absence rate		
NI 92	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest		
NI 99	Looked after children reaching level 4 in English at Key Stage 2		
NI 100	Looked after children reaching level 4 in mathematics at Key Stage 2		
NI 101	Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and mathematics)		

* Note: For all attainment indicators, NI 72 and below the performance reported is for the 2009/10 academic year which relates to the 2009/10 LAA targets.

Theme Summary



Sustainable Community Strategy Theme

5. Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry

Overall Progress

Following an audit by a West Midlands Strategic Health Authority regional CAMHS development officer, Coventry will achieve a score of 16 / 16 by the end of March 2011, and will continue at this high level into the new year.

The Children Services Improvement Plan project 4 is focussed on providing and developing an integrated support service to support existing placements and to reduce the numbers of new admissions. This is due to be completed in December 2010. 65.5% of Initial Assessment have been completed with 7 working days of referral. This percentage is gradually increasing and it is anticipated that the performance will improve for next quarter. Timeliness will increase as the transfers from the Referral and Assessment Service are cleared and this will be achieved by mid November 2010. There will also be a continued focus on improving the quality of initial assessments so that they better meet the needs of children and young people.

Data for 2010 shows that there has been a good improvement in performance at the Foundation Stage by nearly 4% to 53.3%. The performance gap for the lowest achieving 20% of pupils has widened slightly. Challenge and support to providers to close this gap in attainment is a priority for 2010/11.

Data for KS1 in 2010 shows continued improvement in reading, writing and mathematics at L2 + and in writing at the higher level L3.

Data for KS2 in 2010 shows that 87% of Coventry 11 year olds made the expected 2 levels of progress in English, a 4% improvement from 2009 and 3% above the national average. There was also a 3% improvement in progress in Mathematics to 85%, exceeding the national average. Performance at L4+ in English and Mathematics (combined) improved by 4% to 72%, 2% below the national average. A significant 6% improvement in writing at L4+ to 70%, closing the gap with national performance to 1%. At the higher level 5+ there was a good improvement in English by 4% and mathematics results were maintained as they were nationally.

Principles of the World Class Primary Programme have been incorporated into the Primary School Improvement Strategy 2010/11. All primary schools are receiving appropriate targeted intervention, challenge and support to continue to improve the quality of provision and outcomes for children.

GCSE data for 2010 shows continued significant improvement on all key measures. The percentage of students attaining 5 A* - C grades including English and Maths rose by nearly 4% to 51.5% and for 5 A* - C grades by nearly 12% to 81.9%. This means that Coventry is likely to be above the national average for 5 higher grade GCSE passes when the national data is released and the gap with the national for the measure including English and Maths has continued to be significantly narrowed.

Theme Summary



Sustainable Community Strategy Theme

5. Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry

Overall Progress cont'd

The Removing Barriers to Learning initiative is on target and engaging headteachers and council managers in formulating the programme.

The progress of students from Key Stage 2 to Key Stage 4 continued to significantly improve in 2010 with a provisional Contextual Value Score of 1013.1, equivalent to every student improving by two grades above the mean.

School Improvement:

- Throughout the full 3 year Ofsted cycle in which all schools were inspected no Coventry school has been placed in Special Measures or given Notice to Improve and more schools attaining higher grades in inspections.
- Since the introduction of the new OFSTED framework from September 2009, one primary school was judged to require Special Measure and two given notices to improve.

Attendance, Exclusions and Behaviour:

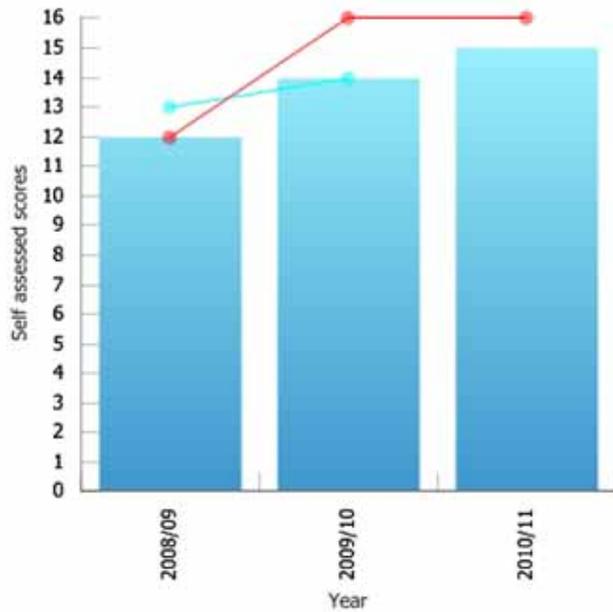
- the attendance strategy has had a positive impact and attendance has improved in both primary and secondary education
- persistent absence has reduced in all phases of education. There has been a very significant reduction in secondary schools in the school year 2009/2010. This means we have exceeded our target for 2011 in 2010.
- performance in the area of permanent exclusions continues to be good compared to the national although there has been a rise in numbers in 08/09
- behaviour in schools is good, 75% of secondary schools are judged by OFSTED to have good or outstanding behaviour.

Good progress has continued this quarter in implementing the inclusion and SEN strategy. Statutory requirements have been successfully completed. The Castlewood building was opened as planned in September 2010. This is a very impressive building and has had a very positive impact on the behaviour of children and their independence. Work was well underway to plan for the creation of the two Broad Spectrum secondary schools, under Building Schools for the Future (BSF). A federation of three existing schools is working with the Local Authority to manage the strategic planning for the two new schools and headteachers designate have been appointed to both schools. The cancellation of the BSF programme has very serious implications for the provision of secondary special education in the City. We have continued to lobby nationally for resource for this programme and have met with the government's Capital Review Team.

57% of Looked After Children (LAC) achieved Level 4 at Key Stage 2 in Maths but only 14% achieved the same level in English against a target of 44%. A range of interventions and support is aimed at improving performance, particularly in English. 11.6% of all Year 11 LAC achieved 5 or more A*-C GCSEs including English and Maths, an improvement on 2008/09.

SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry

Priority: Improve the outcomes for children in need e.g. children with a disability, looked after children, and young carers



This indicator is based on a self assessment of how effectively mental health services meet children's mental health needs. The result is an aggregated score of 1 to 4 for each of the four questions assessed.

● LAA Targets ↑ High is good

Performance of 15 is provisional for Quarter 2 2010/11

■ On Target Target 2010/11: 16

● Metropolitan district councils' average performance 2009/10: 14 and Coventry's calculated rank: Upper Middle Quartile

England average performance 2009/10: 15

Baseline: / New Indicator

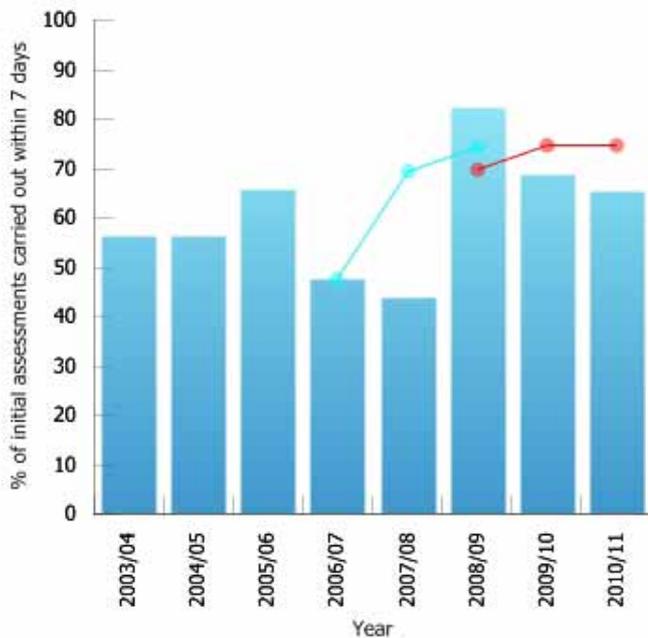
The Performance Story

There are four component parts for this indicator, each with a maximum score of 4, making a target total of 16. The half year performance is a score of 15.

We have achieved criteria level 4 for three areas; access to services, availability of 24 hour cover and services for early intervention/health promotion in universal settings. The fourth area, learning difficulties and disabilities, has been self assessed as a strong level 3, with clear protocols in place. However, it will reach level 4 when the planned integration between CAHMS Learning Disabilities and CAHMS is completed. The current planning for this integration is underway and is on track to be achieved by the end of the calendar year.

SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry

Priority: Improve the outcomes for children in need e.g. children with a disability, looked after children, and young carers



This is the number of initial assessments completed in the period between 1 April and 31 March, within seven working days of referral, as a percentage of the total number of initial assessments completed in the period.

● LAA Targets ↑ High is good

Performance of 65.5% for Quarter 2 2010/11

■ Off Target Target 2010/11: 75%

● Children's services statistical neighbours average performance 2008/09: 74.6%

English Councils' 2008/09 average performance: 72.8% and Coventry's rank: In the best 20%

Baseline: 47.9% / 2006/07

The Performance Story

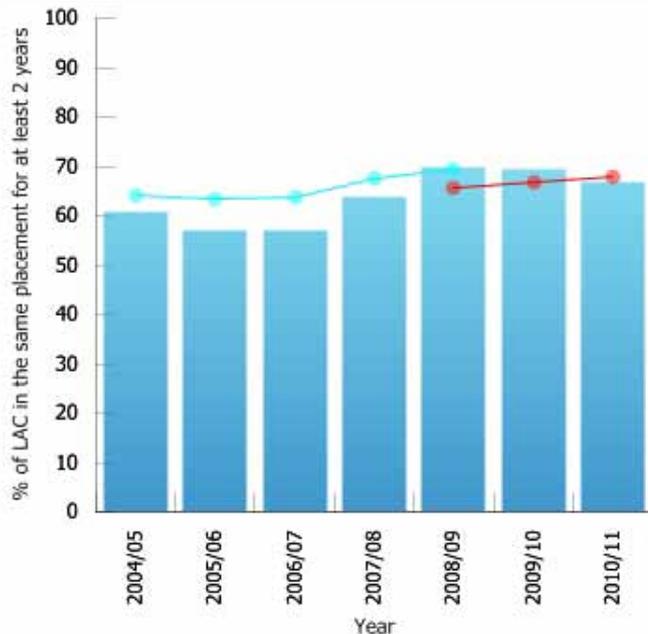
65.5% of Initial Assessments have been completed within 7 working days of referral, which currently means we are not meeting the target of 75%. Performance has improved in Quarter 2 compared to Quarter 1, however, it is significantly lower than at the same time last year when we were achieving 71.2%.

The drop in performance is due to an increase in the number of referrals and transfers out of the Referral and Assessment Service (RAS) being delayed due to the Neighbourhood Teams' capacity to take on complex cases in a timely manner. This led to RAS experiencing challenges in dealing with new work coming in whilst at the same time actively working those complex cases awaiting transfer. The timely transfer of work out of RAS into Neighbourhood Teams is crucial to improving performance. It is anticipated that this will significantly improve by mid-November and, if this continues we should be able to meet the target. There will also be a continued focus on improving the quality of Initial Assessments, so that they meet the needs of children and young people better.

Risks towards achieving the target include the flow of work out of RAS and into Neighbourhoods in a timely manner and the capacity and stability of staffing within Neighbourhoods. This issue is constantly being addressed by efforts to recruit and retain Social Workers, both in RAS and the Neighbourhood Teams.

SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry

Priority: Improve the outcomes for children in need e.g. children with a disability, looked after children, and young carers



This is the percentage of looked after children aged under 16 at 31 March who had been looked after continuously for at least 2.5 years who were living in the same placement for at least 2 years, or are placed for adoption and their adoptive placement together with their previous placement together last for at least 2 years.

● LAA Targets ↑ High is good

Performance of 66.8% for Quarter 2 2010/11

■ Off Target Target 2010/11: 68%

● Children's statistical neighbours average performance 2008/09: 69.8%

Baseline: 57.1% / 2006/07

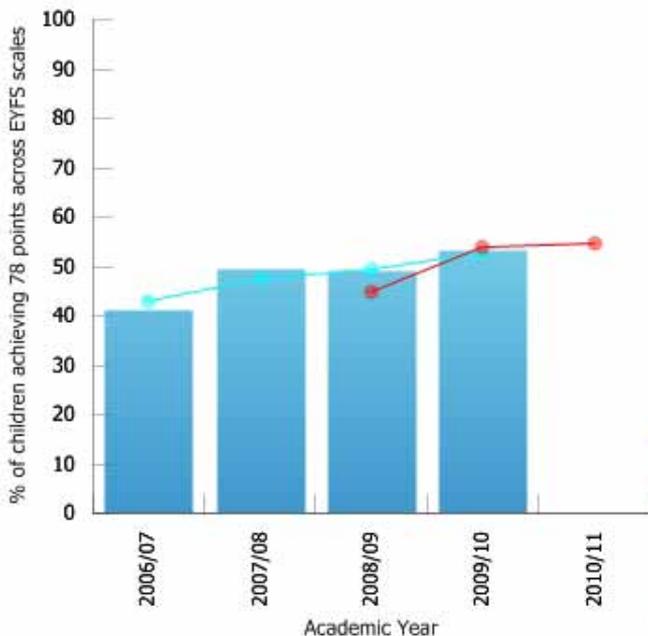
English Councils' 2008/09 average performance: 66.9% and Coventry's rank: In the best third

The Performance Story

For this indicator good performance is typified by a higher percentage, however performance should never reach 100% as some placement changes are necessary to ensure child's needs are met. The performance target for the Stability of placements (length) for 2010/11 is 68%. Performance for Quarter 2 was 66.8% (a rise of 0.5% from Quarter 1). Performance therefore has shown a slight improvement and remains around the target level for the year. To sustain and further improve performance in this area a number of activities are underway. Children's Services Improvement Plan (CSIP) Project 4 has been developed with a focus on providing and developing an integrated support service to support existing placements and reduce numbers of new admissions (due to be complete December 2010). Monthly performance monitoring is underway for Adoption, Fostering, Looked After Children, Residential and Family and Adolescent Support Service (FASS) teams. This is to help identify any drift in cases and whether targets are being met. Mechanisms for Permanency Planning are being reviewed to identify any areas where process can be streamlined or simplified to deliver better outcomes for Looked after Children. This work started in July 2010 and is due to be completed in November 2010. An evaluation of the effectiveness of FASS is being undertaken on 10th November 2010 and will be reported through CSIP 4. A potential risk is that recruitment of non-related foster carers may not reach target levels for the year based on results for the first half of the year. This could make it harder to sustain performance against this indicator.

SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry

Priority: Ensure that children are more ready for school



This is the number of children achieving 78 points across all 13 Early Years Foundation Stage Profile scales with at least 6 points or more in each of the Personal, Social and Emotional Development and Communication, Language and Literacy scales, expressed as a percentage of the total number of children assessed.

● LAA Targets ↑ High is good

Performance of 53.3% is provisional for Academic Year 2009/10

■ Off Target Academic Year 2009/10

Target Academic Year 2009/10: 54%

● Children's services statistical neighbours average performance Academic Year 2009/10: 53.2% and Coventry's calculated rank: Upper Middle
 England average performance Academic Year 2009/10: 56.0%

Baseline: 41.4% / Academic Year 2006/07

The Performance Story

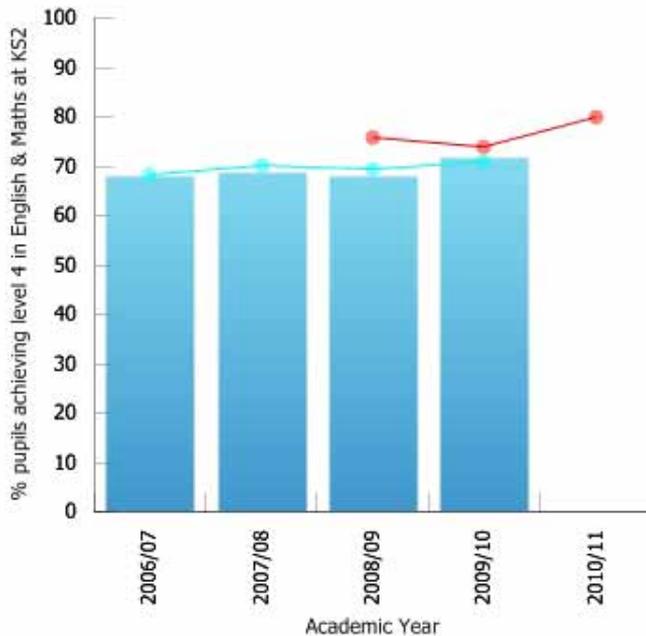
At 53.3% for the academic year 2009/10 performance was just below the target of 54%. This represents a 3.9% point improvement on the 2009 performance of 49.4%, a figure which remained static for 2 years prior to this year's good improvement.

A targeted intervention and support programme was successfully delivered and there is a direct correlation between a high level of Local Authority support and improved outcomes in schools and early settings. This has made a significant impact on improving the quality of provision and outcomes, particularly for the lowest achieving children. This highly targeted approach continues in 2010/11 for the schools and settings most in need of improvement. The Communication, Language and Literacy Development (CLLD) programme is having a positive impact on raising standards in CLL, particularly Linking Sounds and Letters, and the focus on personal social emotional development and CLL has continued to improve outcomes in these areas in 2010 with good improvements on related scale points.

A detailed action plan is in place to maintain this rate of improvement through the annual integrated training and development programme and through focused intervention, challenge and support with settings. This intervention and support is being targeted in proportion to need. A city-wide programme of self-evaluation and review is identifying strengths and priorities for further improvement in all early years providers across the City.

SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry

Priority: Continue to work with schools and stakeholders to improve educational standards at ages 7, 11, 14 & 16



This is the number of pupils achieving Level 4+ in both English and Maths at Key Stage 2(KS2) as a percentage of the number of pupils at the end of KS2 with valid National Curriculum test results in both English and maths.

● LAA Targets ↑ High is good

Performance of 72.0 % is provisional for Academic Year 2009/10

■ Off Target Academic Year 2009/10

Target Academic Year 2009/10: 74%

● Children's services statistical neighbours average performance Academic Year 2009/10: 71% and Coventry's calculated rank: Median

Baseline: 68% / Academic Year 2006/07

England average performance Academic Year 2009/10: 74%

The Performance Story

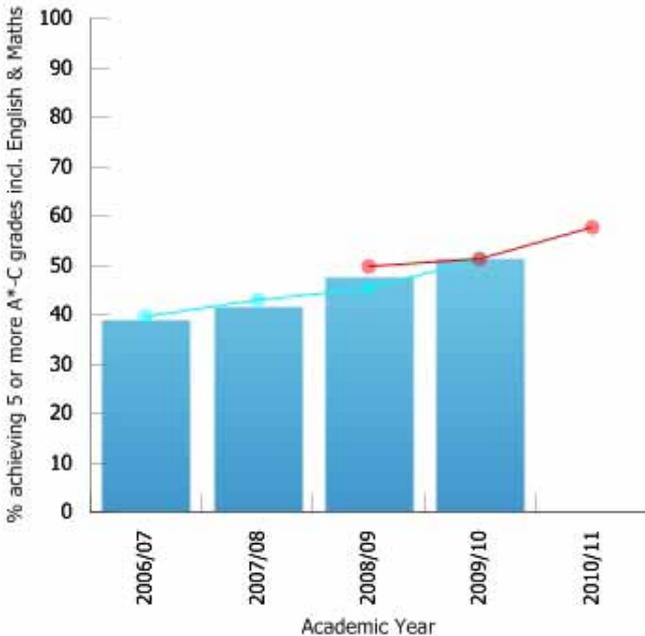
The provisional performance of 72% for academic year 2009/10 means that the LAA target was not met. However this does represent a 4% point increase on 2008/09 at 68% and this rate of improvement is twice the national rate of 2% points. Good progress was made at level 5 with a 4% point increase in English overall, a 4% point increase in reading and a 1% increase in writing, with standards at the higher level maintained in maths. Underachieving groups, for example significant ethnic minority groups and transient pupils, have improved their performance.

Pupils vulnerable to achieving a Level 4+ in both English and maths have been identified at City wide and individual school level through the School Improvement Partner Programme with each school. The progress of children is being tracked and monitored effectively and intervention and support programmes for children at risk of achieving the expected level are being implemented.

Targeted interventions and support programmes are in place to improve outcomes further through the Local Authority Consultant and Adviser teams. There is a focus on tracking pupil progress and implementing intervention programmes that will make the most difference to the rates of progress for these groups of pupils. The 1:1 tuition programme is having a good impact and addresses areas of weakness in English or maths that could prevent a child making good progress. The City's Overcoming Barriers to Learning Programme is making a contribution to this. All schools are categorised against key performance criteria and targetted intervention support programmes are in place according to need.

SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry

Priority: Continue to work with schools and stakeholders to improve educational standards at ages 7,11, 14 & 16



This is the number of pupils achieving 5 or more A*-C or equivalent including English and Maths at Key Stage 4 (KS4) as a percentage of the number of pupils at the end of KS4.

● LAA Targets ↑ High is good

Performance of 51.5 % is provisional for Academic Year 2009/10

■ On Target Academic Year 2009/10

Target Academic Year 2009/10: 51.4%

● Children's services statistical neighbours average performance Academic Year 2009/10: 51.5% and Coventry's calculated rank: Median

Baseline: 38.9% / Academic Year 2006/07

England average performance Academic Year 2009/10: 54.9%

The Performance Story

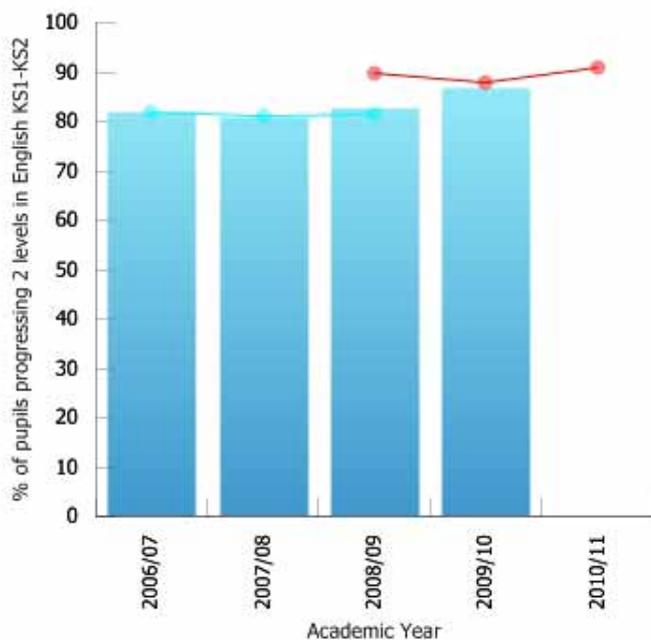
Provisional data of 51.5% for academic year 2009/10 means the LAA target has been met. The proportion of students achieving 5 GCSE A*-C (including English and maths) increased by 3.7 percentage points from 47.8%. This is the same as the 4% national trend of improvement. Results in 2010 saw yet again the greatest ever improvement for students attaining higher grades in any five subjects with a rise of 11.9% to 80%. For the second year running Coventry has exceeded the national average and is now over 6% points above the national.

The success of targeted intervention, challenge and support by Local Authority Advisers, Consultants and Advanced Skills Teachers in partnership with schools has resulted in sustained and significant improvement year on year in outcomes for young people at the end of Key Stage 4.

Detailed student level data analysis and tracking is undertaken by the School Improvement Partner in each school to monitor and challenge progress and support the delivery of appropriate interventions. All schools have robust student tracking, target setting and intervention plans in place at Key Stage 4 which monitor individual student progress each half term. The excellent collaboration and partnership work with Secondary Headteachers, including through the Overcoming Barriers to Learning Programme, has a significant impact on improving performance.

SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry

Priority: Continue to work with schools and stakeholders to improve educational standards at ages 7, 11, 14 & 16



This is the number of pupils at the end of Key Stage 2 (KS2) making 2 levels progress in English between Key Stage 1 (KS1) and KS2, as a percentage of the number of pupils at the end of KS2 with valid National Curriculum test results.

● LAA Targets ↑ High is good

Performance of 87% is provisional for Academic Year 2009/10

■ Off Target Academic Year 2009/10

Target Academic Year 2009/10: 88%

● Children's services statistical neighbours average performance Academic Year 2008/09: 81.6%

Baseline: 82% / Academic Year 2006/07

English Councils' Academic Year 2008/09 average performance: 82%

The Performance Story

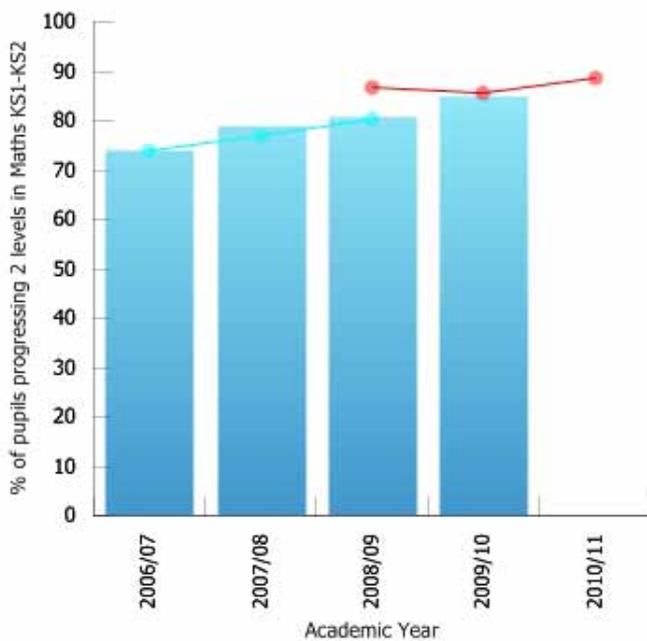
The provisional performance of 87% for academic year 2009/10 means that the LAA target was not met by 1%, against a target of 88%. There was a good 4% improvement from 2008/09, reversing a declining trend. This is more than twice the national rate of increase and performance now exceeds the national average by 3% points.

Dialogue with all schools as part of the School Improvement Partner Programme is focused on monitoring standards and rates of pupil progress, including the collection and scrutiny of data on the progress of all children in reading and writing in every year group. This data analysis identifies intervention programmes to support any child under-achieving or vulnerable groups. A range of intervention programmes are used, including 1:1 tuition and specific strategies to improve English, for example Read, Write, Inc.

Continuing to improve standards and pupil progress in English is a priority for all primary schools across the City, supported by Local Authority challenge and support programmes. Targeted intervention and support is provided to all schools that face challenges in meeting their statutory targets.

SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry

Priority: Improve the outcomes for children in need e.g. children with a disability, looked after children, and young carers



This is the number of pupils at the end of Key Stage 2 (KS2) making 2 levels progress in maths between KS1 and KS2, as a percentage of the number of pupils at the end of KS2 with valid National Curriculum test results.

● LAA Targets ▲ High is good

Performance of 85% is provisional for Academic Year 2009/10

■ Off Target Academic Year 2009/10

Target Academic Year 2009/10: 86%

● Children's services statistical neighbours average performance Academic Year 2008/09: 80.6%

English Councils' Academic Year 2008/09 average performance: 81%

Baseline: 74% / Academic Year 2006/07

The Performance Story

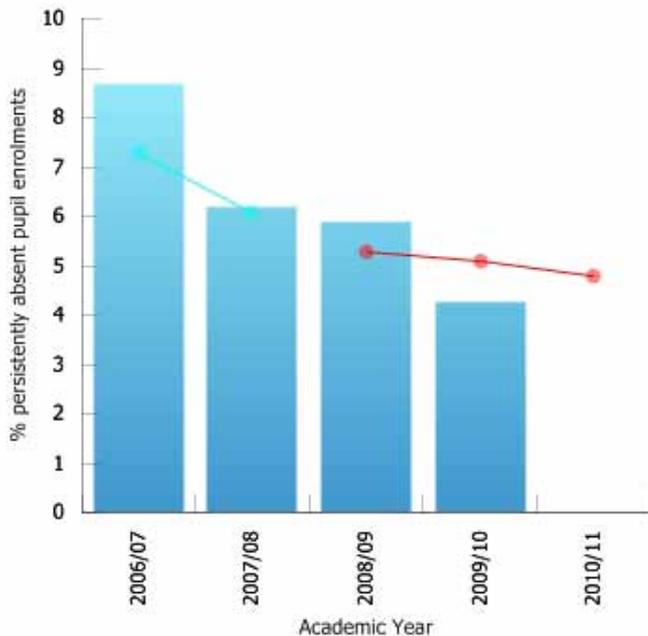
The provisional performance of 85% for academic year 2009/10 means that the LAA target was not met by 1%, against a target of 86%. There was a 4% improvement from 2008/09, reversing a declining trend. This is faster than the national rate of increase and performance now exceeds the national figure by 1% point. A range of intervention programmes are used including 1:1 tuition.

Dialogue with all schools as part of the School Improvement Partner Programme is focussed on monitoring standards and rates of pupil progress, including the collection and scrutiny of data on the progress of all children in every year group. This data analysis identifies intervention programmes to support any child under-achieving or vulnerable groups. A range of intervention programmes are used, including 1:1 tuition and specific strategies to improve maths including a comprehensive training and development programme to improve mathematics teaching across all year groups.

Continuing to improve standards and pupil progress in mathematics is a priority for all primary schools across the City, supported by Local Authority challenge and support programmes. Targeted intervention and support is provided to all schools that face challenges in meeting their statutory targets.

SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry

Priority: Improve targeted support for underachieving individuals, groups and schools



This is the number of persistently absent pupil enrolments as a percentage of the total number of local authority maintained secondary school pupil enrolments.

● LAA Targets ↓ Low is good

Performance of 4.3% for Academic Year 2009/10

■ On Target Academic Year 2009/10

Target Academic Year 2009/10: 5.1%

● Children's services statistical neighbours average performance Academic Year 2007/08: 6.1%

English Councils' Academic Year 2007/08 average performance: 5.6% and Coventry's rank: In the worst 25%

Baseline: 8.7% / Academic Year 2006/07

The Performance Story

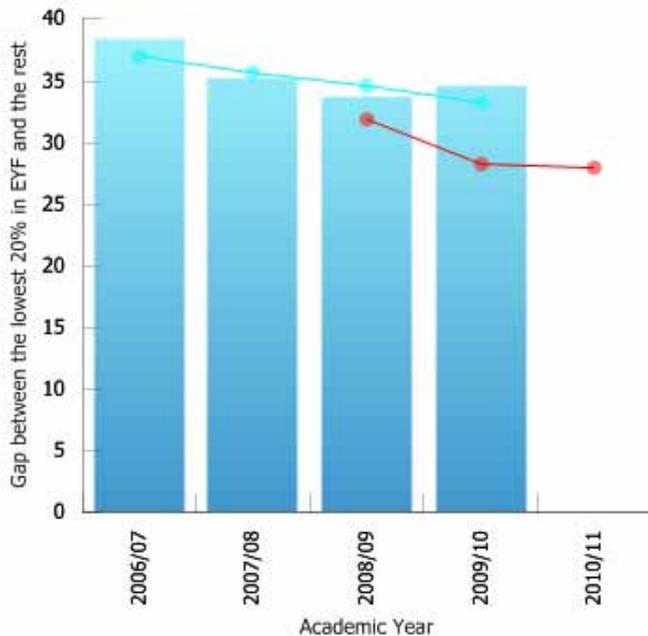
The performance of 4.3% for academic year 2009/10 means that the LAA target was met. With the target met, most schools have reduced their persistent absence rate with the Local Authority remaining on track to achieve the 2011 target, having exceeded it in 2009/10.

Monitoring visits have been made and support programmes provided to each secondary school with significant non-attendance and high rates of persistent absence. Monitoring shows significant improvement in attendance in the group of schools targeted by the Local Authority which has been confirmed by recent external monitoring by the National Behaviour and Attendance Strategy.

Current actions for reducing persistent absence in secondary schools include auditing, challenging and advising all schools that are causing concern. Action plans are drawn up and in place to support schools to further reduce persistent absence rates.

SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry

Priority: Improve targeted support for underachieving individuals, groups and schools



This is the gap between the median Early Years Foundation Stage Profile score of all children locally and the mean score of the lowest achieving 20% of children locally, as a percentage of the median score of all children locally.

● LAA Targets  Low is good

Performance of 34.7% is provisional for Academic Year 2009/10

 Off Target Academic Year 2009/10
Target Academic Year 2009/10: 28.3%

● Children's services statistical neighbours average performance Academic Year 2009/10: 33.9% and Coventry's calculated rank: Lower Middle

Baseline: 38.4% / Academic Year 2006/07

England average performance Academic Year 2009/10: 32.7%

The Performance story

The provisional performance of 34.7% for academic year 2009/10 means that the LAA target was not met. There is a 34.7% gap between the average of the lowest achieving 20% in the city and the city average, as measured on the Early Years Foundation Stage profile at the end of Reception. There was a decline of 0.9% from 2008/09, following good improvement in the previous year.

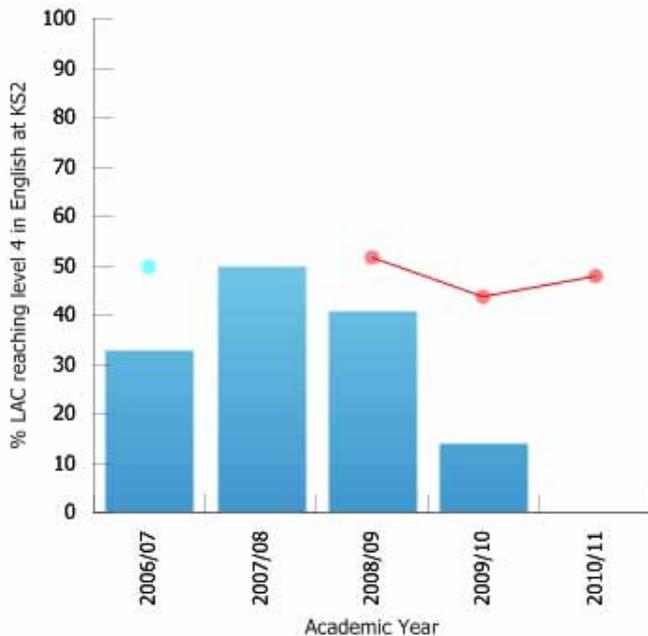
Improving the outcomes for the lowest achieving children in the City and reversing the declining trend is a high priority of the Children, Learning and Young People Directorate through the focused work of the Early Years and Childcare Service and Learning and Achievement Service. The lowest achieving schools in the city have been identified and a targeted intervention programme put in place to improve outcomes for children and therefore narrow the achievement gap further.

A detailed analysis of Foundation Stage Profile results has further identified Local Authority priorities and key actions in 2010/11. This has led to the review and implementation of a range of strategies, including a full evaluation of provision and a targeted improvement programme in the settings and schools where children achieve less well.

The effective implementation of the Directorate Operational Plan reinforces the focus of improving outcomes at the end of the Foundation Stage. A comprehensive cross-sector citywide training programme is being implemented to support schools improve outcomes at the end of the Early Years Foundation Stage.

SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry

Priority: Improve the outcomes for children in need e.g. children with a disability, looked after children, and young carers



The number of looked after children who have been in care for at least one year who were in year 6 (Key Stage 2) and who achieved at least level 4 in English, as a percentage of the total number of such children.

● LAA Targets ▲ High is good

Performance of 14% for Academic Year 2009/10

■ Off Target Academic Year 2009/10

Target Academic Year 2009/10: 44%

● Children's services statistical neighbours average performance Academic Year 2006/07: 50%

Baseline: 33.0% / Academic Year 2006/07

English Councils' Academic Year 2006/07 average performance: Data not calculated

The Performance Story

14% of Looked After Children (LAC) reached Level 4+ in English. The local authority target of 44% was not met.

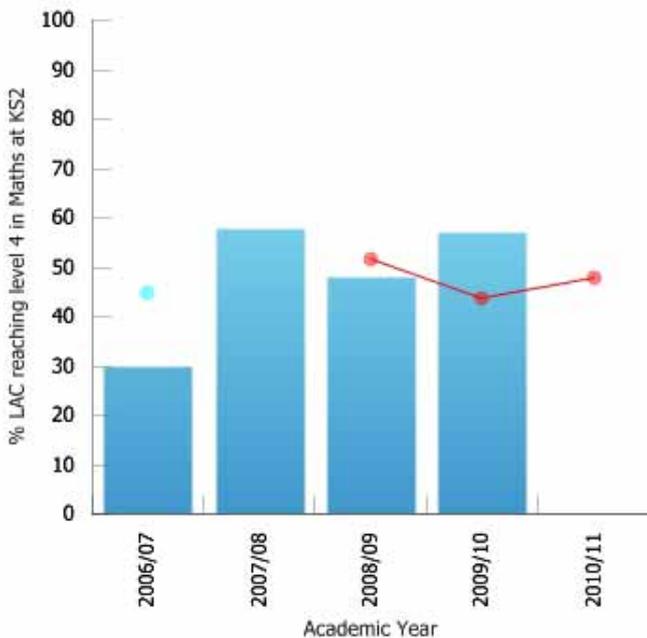
LACES is challenging schools on the quality of provision and Individual Learning Plans to raise standards for LAC, particularly in English. They are providing support directly to children, for example through 1 : 1 tuition and mentoring. Schools with LAC are clearly identified and targeted work is undertaken to support teachers improve provision and children improve outcomes.

The School Improvement Partner process with all schools as part of the School Performance Review process continues to have a strong emphasis on monitoring standards and rates of pupil progress of LAC and evaluating the quality of provision.

Targeted tracking and monitoring of LAC progress, high level targeted intervention and individual support for LAC is being provided by the Learning and Achievement Service and Looked After Childrens Education Service. Looked After Children are a high corporate priority and for the work of the Education and Learning Service. The target for academic year 2011 is 48%.

SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry

Priority: Improve the outcomes for children in need e.g. children with a disability, looked after children, and young carers



The number of looked after children who have been in care for at least one year who were in year 6 (Key Stage 2) and who achieved at least level 4 in mathematics, as a percentage of the total number of such children.

 LAA Targets

 High is good

Performance of 57% for Academic Year 2009/10

 On Target Academic Year 2009/10

Target Academic Year 2009/10: 44%

 Children's services statistical neighbours average performance Academic Year 2006/07: 45%

Baseline: 30% / Academic Year 2006/07

English Councils' Academic Year 2006/07 average performance: Data not calculated

The Performance story

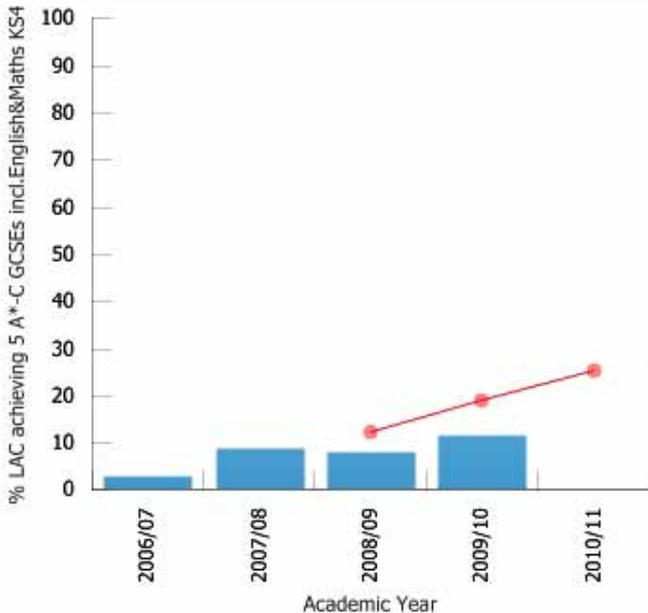
For the Academic Year 2009/10 a total of 57% of Looked After Children (LAC) reached Level 4+ in Mathematics exceeding the Local Authority target of 44%. This was a significant increase of 13% points from the previous year. This good achievement has been supported by the focused and targeted work of Looked After Children's Education Service (LACES) in partnership with the Learning and Achievement Service. The 2010 target of 44% of Looked After Children reflects the lower prior attainment at KS1 for the cohort.

LACES is challenging schools on the quality of provision and Individual Learning Plans to raise standards for LAC and this has had a good impact on standards in mathematics. They are providing support directly to children, for example through 1 : 1 tuition and mentoring. Schools with LAC are clearly identified and targeted work is undertaken to support teachers and children.

The School Improvement Partner dialogue with all schools as part of the School Performance Review process continues to have a strong emphasis on monitoring standards and rates of pupil progress of Looked After Children in core subjects. Targeted tracking and monitoring of LAC progress, improved intervention and individual support for LAC is being provided through the School Improvement Partner and the re-structured Looked After Children Education Service. Looked After Children are a high priority for the work of the Education and Learning Service. The target for academic year 2011 is 48%.

SCS Theme 5 - Ensuring children and young people are safe and enjoy, achieve and make a positive contribution to Coventry

Priority: Improve the outcomes for children in need e.g. children with a disability, looked after children, and young carers



Baseline: 3% / Academic Year 2006/07

The number of looked after children who were in care for at least one year who were in year 11 and achieved the equivalent of at least 5 A*-C GCSEs, including English and maths, as a percentage of the total number of such children.

 LAA Targets  High is good

Performance of 11.6% for Academic Year 2009/10

 Off Target Academic Year 2009/10

Target Academic Year 2009/10: 19%

Children's services statistical neighbours average performance: Data not available

English Councils' average performance: Data not available

The Performance Story

The performance of 11.6% for academic year 2009/10 means that the LAA target was not met. 11.6% of all Year 11 Looked After Children (LAC) achieved 5 or more A*-C GCSEs including English and maths in 2009, against a target of 19%. This was an improvement on 2008/09 and represents an improving trend. We continue to implement intensive personalised learning programmes for each LAC in the city to significantly improve the higher rate passes at GCSE 5A*-C or equivalent. A Learning Mentor has been working with individual pupils in danger of exclusion, to help maintain them in learning through, for example, engaging them in activities which raise their self-esteem, improve confidence and motivation and support learning and achievement; individual tuition has had a positive impact. The broader measure of 5 or more A*-C in "any subject" actually increased from 18% to 35% with 5 or more A*-G increasing by 1% point from 57% to 58%. Both of these statistics reflect the positive impact this intervention is having for the broader attainment measures.

When the target of 19% was set it was based on a cohort of 47 pupils i.e 9 pupils achieving 5+ A*-C including English and maths. The outcomes are based on an updated cohort of 43 pupils, which reflects changes in the number of children in care, and which has resulted in the lower percentage of 11.6%.

Improvement of Looked After Children's attainment at KS4 will continue to be a high priority with School Improvement Partners (SIPs) working with schools to set and monitor challenging targets for each individual LAC. The LAC Education Services (LACES) team has been restructured and re-prioritised its action in order to have a greater impact on improving attainment. It will continue to support schools in improving their processes for identifying the needs of LACs and will take appropriate, targeted action to improve LAC's attainment. Tracking software is being used to carefully monitor progress each term for all Looked After Children at KS4. Significant, rigorous action is taking place to improve the performance of LAC as a City wide priority.

Theme Summary



Sustainable Community Strategy Theme

6. A good choice of housing to meet the needs and aspirations of the people of Coventry

NI No.	LAA Indicator	Progress	Target
NI 154	Net additional homes provided		
NI 155	Number of affordable homes delivered (gross)		

Overall Progress

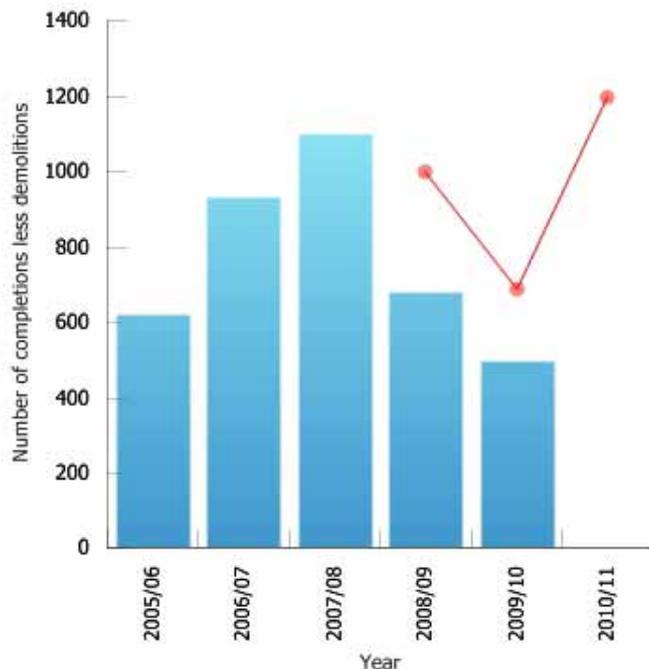
The targets for the net increase in dwellings in 2009/10 and 2010/2011 were revised to 690 and 1,200 dwellings respectively. The outturn for 2009/2010 of 496 net dwellings means that the target was not met and represents a 50% reduction compared to the figure reached two years ago. In addition, it is highly unlikely that the target of 1,200 for 2010/2011 will be met (600 is more realistic) although early signs at the beginning of 2010 were that the outlook for housing development in Coventry was improving.

The revised target of 2,890 dwellings for the period 2008 to 2011 is therefore likely to be missed, with approximately 1,782 dwellings being delivered during that period. This shortfall is largely the result of the downturn in the national economy, which continues to have a significant impact on private housebuilders and housing delivery. Despite the Council's efforts to support schemes through funding applications, site identification and other partnership working, it has no direct control or influence over housing delivery.

The situation relating to the provision of affordable housing units is more encouraging. The number of units completed at the half-year stage was 104, and taking into account current projections of completions in quarters 3 and 4, we are on schedule to meet the end of year target of 304 units. It is projected that 275 social housing units will be completed by the year end and in addition up to 91 Home Buy Direct units could be completed. Of the remaining social housing units, a large proportion are due to be completed in quarter 4 and severe winter weather could delay some completions until after the year end. The Home Buy Direct programme depends on developers completing individual sales with buyers but developers will be incentivised to complete sales before the end of the year in order to obtain funding from the Homes and Communities Agency. Going forward, it will be more difficult to achieve targets at current levels. Section 106 opportunities have slowed down and the Homes and Communities Agency has had its funding reduced. By working with developers we will try and maximise opportunities in the future.

SCS Theme 6 - A good choice of housing to meet the needs and aspirations of the people of Coventry

Priority: Ensuring the planned growth of the city's housing stock contributes towards sustainability, meets future housing targets and provides affordable homes for local people



The net increase in dwelling stock over one year is calculated as the sum of new build completions, minus demolitions, plus any gains or losses through change of use and conversions. As this is an absolute value for each area, care should be taken when drawing any comparisons with other areas.

● LAA Targets ↑ High is good

Performance of 496 units actual data for 2009/10

■ 2010/11 data not available

Target 2010/11: 1200

No comparison given as this is an absolute value

Targets refreshed 2009/10 - 690 & 2010/11 - 1200

Baseline: 933 / 2006/07

The Performance Story

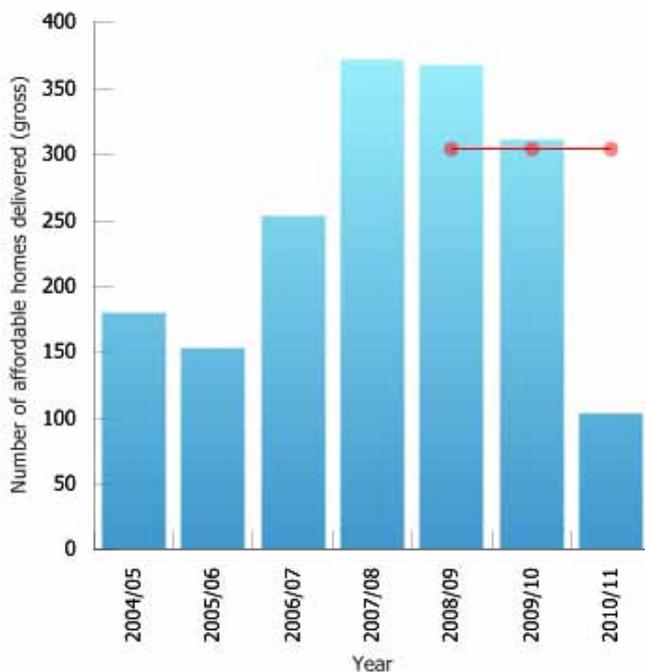
Following an invitation from Government Office in light of the economic downturn, the progressing short-term targets for 2009/10 and 2010/11 were revised to 690 dwellings and 1,200 respectively. The outcome for 2009/10 was 496 net dwellings, which means the target was not met. This was made up of 567 new build completions and 50 completions from conversions and change of uses, giving a gross completions total of 617. 115 demolitions were then taken off this total along with a loss of 6 dwellings from conversions and changes of use to give the net completions figure. The figure of 496, remains below the revised LAA target of 690, and represents a further decrease on the number of completions in 2008/09. This year's figure also represents a 50% reduction when compared to the figure of 2 years ago.

Early signs at the beginning of 2010 have suggested that the outlook for housing development in Coventry is improving. Although there are signs of encouragement, it is highly unlikely that the LAA target of 1,200 new net dwellings will be met during 2010/11, with a figure of 600 being more realistic.

The revised 3 year short-term target is therefore likely to have been missed in each of the 3 years with approximately 1,782 dwellings delivered between 2008 and 2011 compared to the target of 2,890 (approximately 62%). The continued shortfall against these targets is largely a result of the unforeseen downturn in the national economy, which has had a significant impact on private house builders and housing delivery. As a result sites have not been delivered as planned, and despite efforts to support schemes through funding applications, site identification and other partnership working, the Council has had no direct control or influence over housing delivery. Longer term performance is however expected to improve. The continued progress of the Local Development Framework provides the Council with a strong deliverable housing land supply to support future increases in net completions.

SCS Theme 6 - A good choice of housing to meet the needs and aspirations of the people of Coventry

Priority: Ensuring the planned growth of the city's housing stock contributes towards sustainability, meets future housing targets and provides affordable homes for local people



This is a simple count of affordable housing units provided in the year, both newly built (including gains from conversions such as subdivision), and acquired. It includes both social rent housing and intermediate housing (low cost home ownership and intermediate rent).

● LAA Targets



High is good

Performance of 104 for Quarter 2 2010/11



On Target

Target 2010/11: 304

No comparison given as this is an absolute value

Baseline: 254 / 2006/07

The Performance Story

The half year performance for 2010/11 is 104 affordable housing units completed and, taking into account current projections of completions in quarters 3 and 4, we are on schedule to meet the end of year target of 304 units.

It is projected that 275 social housing units will be completed by the end of the year and in addition up to 91 Home Buy Direct units could be completed. If both projections turn out to be correct, the target would be met. Of the remaining social housing units, a large proportion are due to be completed in quarter 4, and if there is severe winter weather, some completions are likely to be delayed until after the year end. The Home Buy Direct programme involves housing developers selling directly, at an affordable price, properties they have built to individual buyers. The majority of the projected Home Buy Direct units are due to be completed in the second half of the year and depend on the developer agreeing individual sales. However, developers will be incentivised to complete the sales before the end of the year in order to receive the funding from the Homes and Communities Agency.

Going forward, it will be more difficult to achieve targets at current levels. The number of section 106 opportunities has slowed down and the Homes and Communities Agency, the main funder of affordable housing, has had cuts in its funding. However we will continue to maximise the opportunities available by working with developers in order to increase the number of affordable housing units.

Theme Summary



Sustainable Community Strategy Theme

7. Making places and services easily accessible for Coventry people

NI No.	LAA Indicator	Progress	Target
NI 167	Congestion - average journey time per mile during the morning peak		
NI 198m	Children travelling to school - mode of transport usually used - Pupils aged 5 - 16 - by car		

Overall Progress

It is not possible to provide information on the progress made on either of these indicators as the relevant data is not yet available.

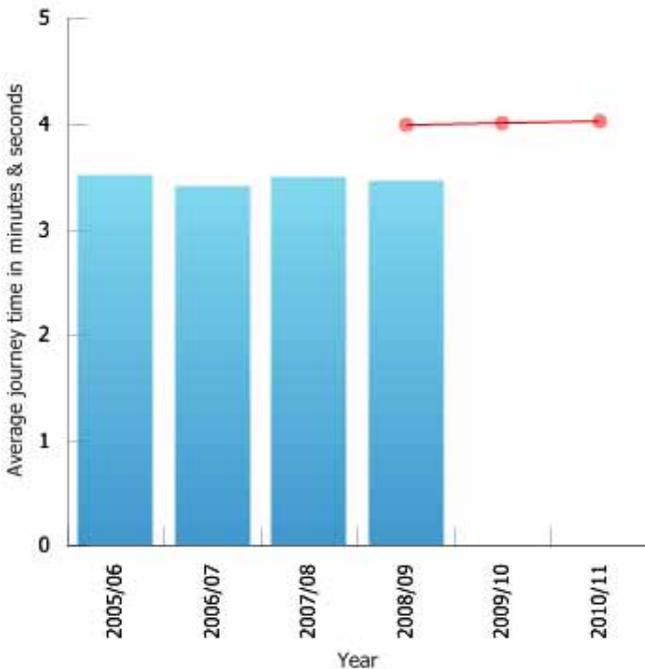
The 2009/10 data relating to NI 167 is not expected to be available until February 2011. The figures cover the West Midlands Metropolitan area, showing inbound journey times per mile during the morning peak period. In recent years these journey times across the West Midlands have been reducing, as they have in Coventry also.

In relation to NI 198m, provisional data for the academic year 2010/11 will not be available until March 2011 and final data not until September 2011. In recent years the target to reduce the number of children travelling to school by car has been met.

Further measures relating to both indicators were planned for 2010/11 aimed at continuing to reduce travelling times and to promote sustainable travel to school.

SCS Theme 7 - Making places and services accessible for Coventry people

Priority: Reduce car use and encourage people to travel by public transport, on foot and by bicycle, particularly during peak periods



This measures the average journey time per mile, during the morning peak (excluding weekends and school holidays), on major routes in the West Midlands Metropolitan Area. Data collected annually.

● LAA Targets  Low is good

Performance of 3 minutes 48 seconds for 2008/09

■ 2009/10 data available February 2011

Target 2010/11: 4minutes 4 seconds

No comparison data available - Department of Transport have specified the data is not appropriate for comparison

Baseline: 3.52 / 2005/06

The Performance Story

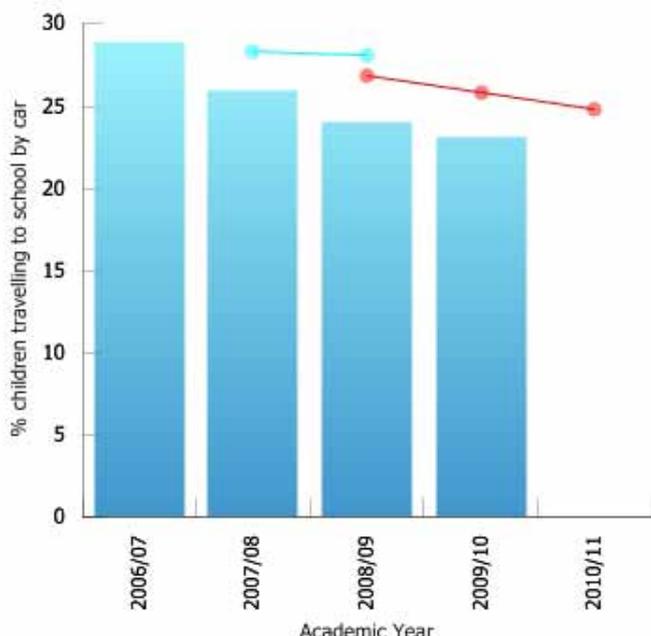
The actual figures for 2009/10 are not yet available, the data is expected February 2011. The data covers the West Midlands Metropolitan area and shows inbound journey times per mile during the morning peak period. The figures for 2008/09 show that journey times across the West Midlands have been reducing. The 2008/09 target of 4 minutes and 1 second per mile was met with journey times per mile being 3 minutes and 48 seconds. Data for the Coventry area shows average journey times have reduced by 5 seconds per mile compared to 2007/08. The Walsgrave Road corridor in particular has seen journey times reduce from a baseline of 4 minutes 41 seconds to 4 minutes 22 seconds. Targets assume a 4% per annum increase in traffic volumes. Therefore a number of transportation interventions are required just to maintain existing journey times.

A business case has been submitted to the government for the NUCKLE (Nuneaton, Coventry, Kenilworth, Leamington) rail scheme. This scheme would have a very positive impact on all three congestion corridors. Further information has been requested but this scheme may not now happen until after 2015.

During 2010/11 work continues with a package of measures on the key congestion corridors such as an additional Personalised Travel Plan project in the Holbrooks area, delivery of the Jubilee Crescent Bus Showcase scheme and 14 targeted improvement schemes on the Walsgrave, Holyhead and Foleshill corridors such as junction improvements, traffic signal improvements and CCTV. Work is also commencing on a new Smart Routes initiative which will concentrate on addressing the needs of all modes of transport on key radial corridors, including all congestion corridors.

SCS Theme 7 - Making places and services accessible for Coventry people

Priority: Reduce car use and encourage people to travel by public transport, on foot and by bicycle, particularly during peak periods



This measures the proportion of school aged children (5-16 years) in full time education travelling to school by car (including vans and taxis). Data collected annually from schools.

● LAA Targets  Low is good

Performance of 23.2% for Academic Year 2009/10

■ Academic Year 2010 /11 data not available
■ annual indicator

Target Academic Year 2010/11: 24.9%

● Metropolitan district councils' average performance Academic Year 2008/09: 28.1%

English councils' Academic Year 2008/09 average performance: Not available

Baseline: 28.9% / 2006/07

The Performance Story

Provisional data for academic year 2010/11 will be available in March 2011. Final data will be available in September 2011. The target to reduce the number of children travelling to school by car has been met for the second year in succession.

A number of programmes have contributed to this success:

1. School Travel Plans - a further 13 plans have been approved this year.
2. Bike It – 4 schools awarded Bike It Bronze School Mark. Smooth handover to new Bike It Officer achieved.
3. Cycle Training - 800 children have received cycle training since April 2010. In addition to cycle training, 2 schools in deprived areas have received bikes and helmets as part of a project funded by the Primary Care Trust.
4. Walk to School Week, May 2010 - this year's theme was 'reducing your school's carbon footprint' to link in with the Council's other carbon reduction initiatives, attracting good local press coverage.
5. Summer of cycling - a series of cycling events were promoted to schools under the 'Summer of cycling' banner, including Coventry Cycling Festival, holiday cycle training courses and the launch of the new BMX track at the Alan Higgs Centre.

Future activities include:

1. School Travel Plans – Refresh existing plans. Pilot 'Go 2 by 2' and 'Walk Once a Week' incentive schemes (the latter funded by Dept. of Health and PCT).
2. Bike It – Four new schools have joined the project and another two will follow later this term.
3. Cycle Training – On track to meet target of training 1800 children to Bikeability Level 2.
4. Safer Routes to School programme – Improvements planned to routes to a number of schools.

The future of work to facilitate and promote sustainable travel to school is dependent on the continuation of funding for the above-mentioned programmes post-March 2011.

Theme Summary



Sustainable Community Strategy Theme

8. A creative, active and vibrant Coventry

NI No.	LAA Indicator	Progress	Target
NI 8	Adult participation in sport and active recreation		
NI 110	Young people's participation in positive activities		

Overall Progress

In relation to NI 8, performance is based on annual Active People surveys (covering October to October) undertaken by Sport England. The target figure for 2010/2011 is 22.8%, and performance against this will be drawn from surveys covering October 2009 to October 2011. Provisional figures for 2009/2010 show performance at 21.6% and it is unlikely that the target figure will be met and other interim results show further decline. However, local performance data for public leisure providers show substantial improvement in participation and improved performance in a number of areas including volunteering, the Mercia mile event and support to voluntary sector sports clubs.

Various initiatives are underway to improve performance, including obtaining funding for Moat House Leisure Centre, a disability sports project and projects aimed at increasing the participation of women and girls.

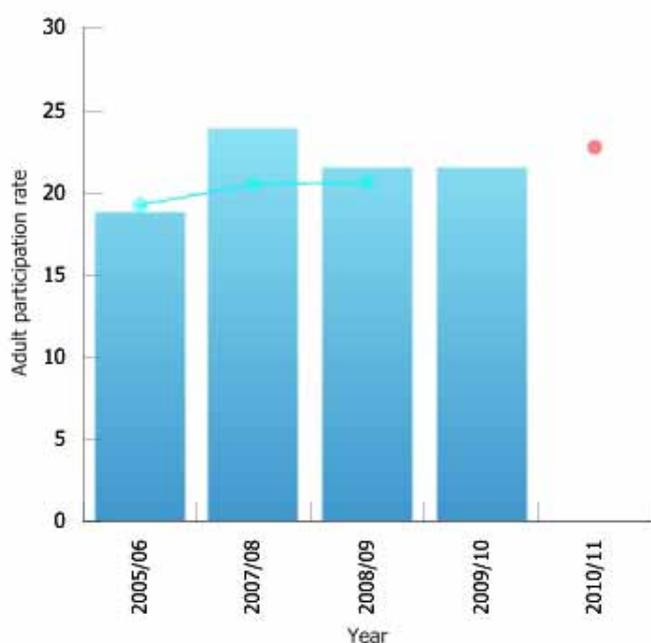
In relation to NI 110, participation was measured by the Government's Tellus survey, which has now been discontinued. A local target of 35% has also been set and this was met in 2009/2010. The current estimate is that performance in 2010/2011 will reduce to 25%, as a result of reductions in staffing levels. Nevertheless, this will still reach the government target of 25%.

The Youth Service is continuing to develop initiatives to improve performance, including more targeted commissioning of positive activities and a co-ordinated approach to promoting these activities.

However, cuts in grant funding have meant that some major programmes have had to end and there is a risk that future activity will be reduced. This, together with the reductions in staffing levels, might jeopardise future performance.

SCS Theme 8 - A creative, active and vibrant Coventry

Priority: Increase participation and volunteering in cultural, sports and physical activities



The percentage of the adult population in a local area who participated in sport and active recreation, at moderate intensity, for at least 30 minutes on at least 12 days out of the previous 4 weeks. From the Active People survey carried out on a rolling basis by Sport England.

LAA Targets



High is good

Performance of 21.6% is provisional for 2009/10

2009/10 actual data available December 2010

Target 2010/11: 22.8%

Metropolitan district councils' average performance 2008/09: 20.7%
 English councils' 2008/09 average performance: 22.3% and Coventry's rank : Average

Baseline: 18.8% / 2006

The Performance Story

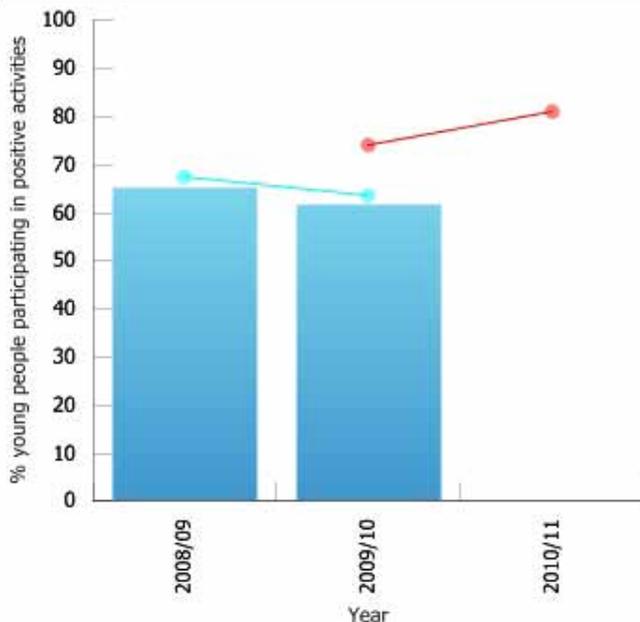
The actual figures for 2009/10 are not yet available, the data is expected December 2010. Coventry's provisional performance for 2009/10 is 21.6%. The LAA target for 2010/11 is 22.8%. Coventry's performance is above the Metropolitans' average of 20.7%. Coventry has moved up in the ranking for West Midlands authorities from 32nd in 2005/06 to 18th in 2009/10. Compared to nearest neighbours, Coventry ranks 8th out of 16, with Kirklees highest at 26.3%. Current performance is measured from Active People Survey 2 and 3 results combined. The Active People Survey 3 result was up on baseline, but down on the Active People 2 result of 23.9%. The LAA target result will be drawn from Active People Survey 3 and 4 results combined. Interim rolling results for July 2009 - July 2010 show 15.2% and therefore unlikely to achieve LAA target.

Actions are ongoing to improve Coventry's performance. A Physical Activity Strategy has been adopted for the City since 2008 and a Sports Vision and Strategy Steering Group has been established to produce new strategies for sport, facilities, playing pitches and aquatics. Funding has been awarded for 3 CIF (Community Investment Fund) programmes (Moat House Leisure Centre which opened in March 2009, a disability sport project and projects focussing on increasing the participation of women and girls). In 2009/10, the authority commenced delivery of the Government's Free Swimming programme for under 16s and over 60s but the national scheme stopped July 2010.

Local performance data for public leisure providers shows substantial improvement in participation and improved performance in relation to: volunteering, participation in Coventry Sporting Futures Programmes, participation in the Mercia Mile, support provided to voluntary sector sports clubs, external funding secured by supported voluntary sector clubs and registered users of Coventry Active. However, internet visits (Coventry Active) were down on target.

SCS Theme 8 - A creative, active and vibrant Coventry

Priority: Increase participation and volunteering in cultural, sports and physical activities



The proportion of young people in school year 10 reporting participating in any group activity led by an adult outside school lessons (such as sports, arts, music or youth group) in the last four weeks. Data obtained from the Tellus survey.

● LAA Targets ↑ High is good

Tellus Survey was formally cancelled by the Government with effect from August 2010

■ NA

● Children's services statistical neighbours average performance 2009/10: 63.7% and Coventry's calculated rank: Lower Middle Quartile

Baseline: 67.3% / 2008/09

England average performance 2009/10: 65.8%

The Performance Story

In June this year, the new Government decided to stop the delivery of the Tellus Survey as part of its commitment to reduce the burdens which data collection imposes on schools and local authorities. The decision was taken with immediate effect, which means the Tellus5 survey was not delivered as planned in the Autumn Term.

The City Council Youth Service's programmes achieved the local target for 2009/10 of 35% of young people being reached by the programmes (against the government target of 25%). During the course of this year, the Service adopted the Aspire database system with which there have been teething problems. However, the best estimate is that the Youth Service has reached around 25% of young people. This figure shows that reductions in staffing levels have meant that fewer young people have been reached though we continue to meet the government target of 25%.

Coventry Youth Programme will continue to work to its local target by taking the following steps:

1. The development of an integrated youth support service, where partner agencies have improved promotion and delivery of positive activities.
2. An increase in activities for young people who say that they would like positive activities on Friday evenings.
3. More targeted commissioning of positive activities for young people through Positive Activities for Young People funding.
4. A coordinated approach to the promotion of positive activities.

Cuts in the area based grant have meant that some major programmes have had to end. Therefore a risk would be that due to funding restrictions, future engagement in positive activity will be reduced. This will have a significant impact on the local figure for next time. There are further risks associated with reductions in staffing levels which might mean that fewer young people will be reached.

Theme Summary



Sustainable Community Strategy Theme

9. A more equal Coventry with cohesive communities and neighbourhoods

NI No.	LAA Indicator	Progress	Target
NI 4	% of people who feel they can influence decisions in their locality		

Overall Progress

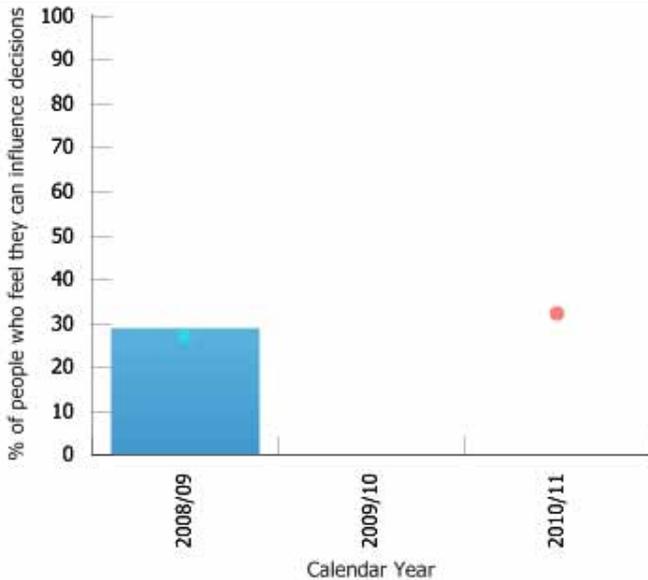
Due to the cancellation of the Place Survey, it will not be possible to directly track progress with NI 4 - The percentage of people who feel that they can influence decisions in their locality. However, work continues with improving the quality of communications and consultation activities of the Coventry Partnership. An Inform, Consult and Involve Framework has been developed and the Consultation Institute has been appointed to develop a bespoke training course which will be delivered to a broad range of partners who will then become 'ICI' advocates for the partnership.

The Facts about Coventry website, which provides access to performance information and a wide range of quality of life statistics, has been launched and a City Council consultation page has been set to facilitate participation in consultations and to provide information on results of consultations.

Equality outcomes have been embedded throughout priorities in the Local Area Agreement. Some measures, such as under 18 conception rate, specifically address equality priorities, while for others additional information below the headline indicator, such as cleanliness in priority neighbourhoods compared to the rest of the city, help demonstrate progress in narrowing the equality gap. A more detailed half year report on progress on equality outcomes will be presented to the Cabinet Member Corporate and Neighbourhood Services in January 2011. A summary of progress at the end of year will be included in the 2010/11 LAA performance report.

SCS Theme 9 - A more equal Coventry with cohesive communities and neighbourhoods

Priority: Improve community engagement and meet local and national government requirements to involve local communities in partnership working and decision making



Percentage of residents who agree that they feel able to influence decisions affecting their local area. From the biennial Communities and Local Government Place Survey.

● LAA Targets ↑ High is good

Place Survey was formally cancelled by the Government on 10th August 2010

■ NA

● Metropolitan district councils' average performance 2008: 27.2%

English councils' 2008 average performance: 28.7% and Coventry's rank: Average

Baseline: 28.9% / 2008

The Performance Story

Whilst there is currently no official mechanism to track the progress of this target, work aimed at achieving improvement continues. A Coventry Partnership Inform, Consult and Involve Framework has been developed by partners and has been consulted upon. It is due to be adopted by the Coventry Partnership Board on 4th November 2010. The framework sets out how the partnership will work together more effectively to enable local people to influence decisions that the partnership takes. It is very practically focussed on improving the quality of communications and consultation activities conducted by the partnership. The Consultation Institute has been appointed to develop a bespoke training course, they will deliver this to a broad cross section of partners who will become 'ICI Advocates' for the partnership. A range of consultation activities is taking place to involve partners and communities in identifying priorities for a revised sustainable community strategy. This consultation is being conducted in accordance with the new ICI Framework. When the revised strategy has been agreed the ICI Advocates will provide support to theme groups to plan, conduct and evaluate ICI activities to high standards so that local people can influence the decisions of the Coventry Partnership. They will also disseminate the learning from the course and help to ensure that others have the skills and support to undertake activities appropriately.

The Facts About Coventry website, which provides access to performance information and a wide range of quality of life statistics, has been launched through the Coventry Partnership website. It can be accessed at <http://www.facts-about-coventry.com/>.

The Friargate Resident Liaison group has been established to involve representatives of local communities and businesses in the regeneration development around the railway station. The group is working actively with the Council and developers and to date have particularly been involved in traffic mitigation ideas for their area. A neighbourhood profile is in production.

A City Council consultation webpage has been set up, which enables local people to find out what consultations are live (including links to partner consultations), to take part in electronic findings, to register interest to take part in future consultations and to access findings from previous consultations.

Theme Summary



Sustainable Community Strategy Theme

10. Improving Coventry's environment and tackling climate change

NI No.	LAA Indicator	Progress	Target
NI 186	Per capita reduction in CO2 emissions in the LA area		
NI 191	Residual household waste per household		

Overall Progress

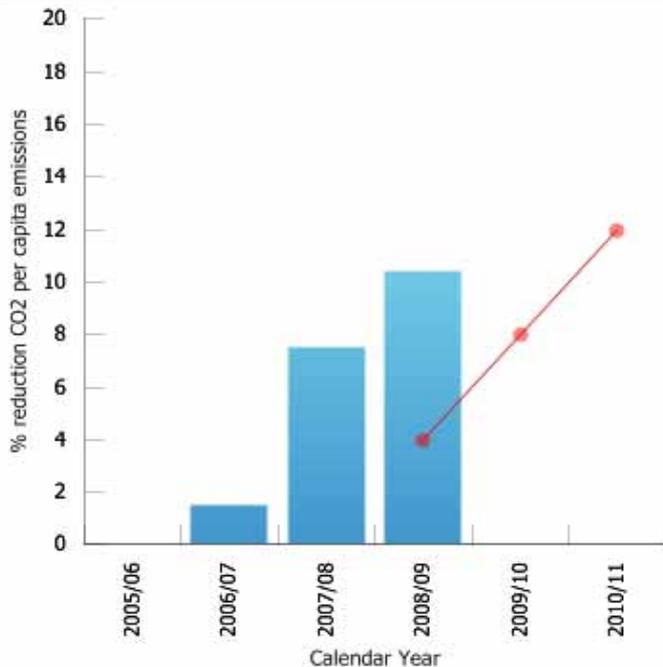
Performance against the two headline indicators of reductions in per capita CO2 emissions and residual waste per household has continued to improve.

While there is a considerable time lag in the emissions data, Coventry's per capita CO2 emissions have fallen by over 10% in three years which is double the reduction achieved nationally over the same period. More recent progress has been recognised in Forum for the Future's Sustainable Cities Index published in October 2010. This ranks Britain's 20 largest cities on their environmental performance, quality of life and how well they are preparing for the challenges of the future and has seen Coventry jump from 17th to 7th place over the last year. Throughout 2010 the Coventry Partnership has supported a Low Carbon task group bringing together over 300 representatives from all sectors to agree how to collaboratively work together to realise the vision for a low carbon city by 2020. Tackling Climate Change and developing a low carbon future are the focus of two major events this year. The Coventry Partnership's Annual Conference on 2nd December 2010 takes the theme "Transforming Coventry into a Low Carbon City" and follows the Low Carbon cities conference, taking place at Coventry University on the previous day.

The comingled recycling service that has been rolled out across the city is achieving an increase in the amount of waste recycled and a reduction in the remaining household waste.

SCS Theme 10 - Improving Coventry's environment and tackling climate change

Priority: Reduce the carbon dioxide emissions produced by Coventry City Council and the wider community, supported by robust systems of measuring, managing and monitoring – learn from this and disseminate good practice across the Coventry Partnership



This is the annual amount of end user CO2 emissions across an agreed set of sectors (housing, road transport and business) measured as a percentage reduction/increase from the 2005 baseline year. The result given is a year on year percentage change, where a positive result indicates a reduction in CO2 emissions since the previous reporting year.

● LAA Targets



High is good

Performance of 10.4% for 2008

■ NA - 2009 data not yet available

Target 2010: 12% reduction on 2005 baseline

No comparison data available - when available it is recommended that only national (all authority) comparisons are used for this indicator

Baseline: Revised October 2010: 6.7 Tonnes per Capita emissions for 2005

The Performance Story

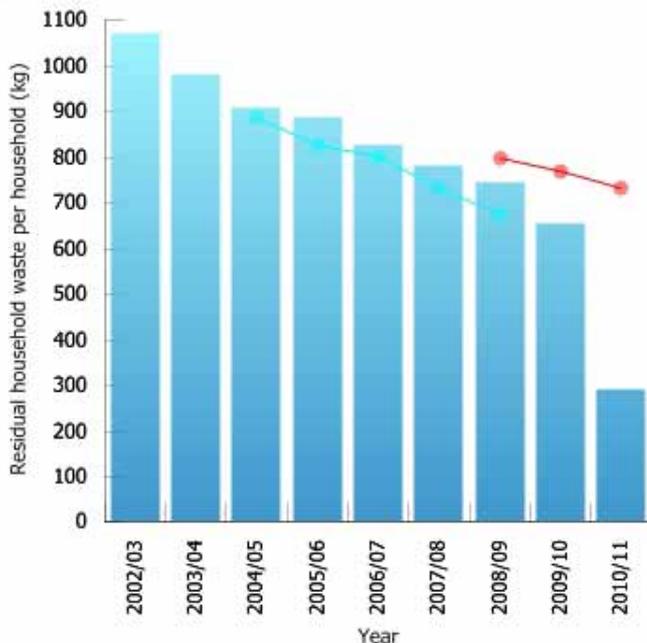
The latest performance of 10.4% for 2008 means that the 2008 LAA target was met. Data for this indicator is provided by the Department of Energy & Climate Change (DECC) around 21 months after the year end meaning that figures for 2008 were received in Autumn 2010. Compared to the baseline emission figures for 2005 there has been a steady reduction in per capita carbon dioxide emissions each year of between 1.5 and 6.0% resulting in an overall drop of 10.4% over the three year period. This represents an overachievement against the target of 4% as well as the following year's target of 8%. It is very likely that the 12% target for 2010 will be achieved.

DECC reports emissions in three sectors: industrial, domestic and transport. The largest drop is observed in the industrial sector where emissions have reduced 14% over from 2005 to 2008. Transport emissions have reduced by 3.9% which is generally the national trend and domestic emissions have reduced by around 4%. This drop in domestic emissions is encouraging as this sector has been difficult to influence and many other councils have seen domestic emissions rise as more people acquire more white goods and home entertainment systems. Not only have per capita emissions reduced at almost twice the rate of the rest of the UK but the absolute levels are also lower - 6.0 tonnes against a national average of 7.0 tonnes.

These 2008 figures are the first to be published covering part of the period since Coventry Partnership approved its Climate Change Strategy in March 2008. A carbon management plan for the city council produced with help from the Carbon Trust as well as a citywide carbon reduction plan produced in conjunction with the Energy Saving Trust contained over a hundred actions which, together with actions from the Climate Change Strategy, are beginning to deliver local carbon reductions and contribute positively to this national indicator.

SCS Theme 10 - Improving Coventry's environment and tackling climate change

Priority: Develop and start to implement the city's Waste Strategy



The residual housewaste per household in kilograms. The household waste sent for reuse, recycling and composting has been deducted.

● LAA Targets ↓ Low is good

Performance of 291Kg is provisional for Quarter 2 2010/11

■ On Target Target 2010/11: 735Kg

● Metropolitan district councils' average performance 2008/09: 677 Kg

English councils' 2008/09 average performance: 587 Kg and Coventry's rank: In the worst 10%

Baseline: 1005 Kg / 2001/02

The Performance Story

The half-year performance is 291Kg which means we are currently on schedule to meet the LAA target.

Coventry introduced co-mingled recycling to 120,000 properties during October and November 2009 (action from Waste Strategy 2008/2020). The scheme is now embedded and further work is being done to consider other materials to add to this waste stream. Phase 3 will roll out co-mingled recycling to communal living areas (flats/apartments), has started in October and we now have rolled out the scheme to 80 of a proposed 142 sites. It is anticipated that full implementation of phase 3 will take place by the end of November 2010.

This continues the downward trend of residual waste arising, however, an upturn in economic conditions has historically led to an overall increase in waste.

Coventry City Council Corporate Plan
2008 – 2011
Review of Management Objectives
November 2010

Priority	Indicator Number	Indicator	Actual 2009/10	Target 2010/11	Q2 Performance 2010/11	On/Off Target
Management Objective: Money						
Progress: The recent Comprehensive Spending Review announcements have confirmed that the City Council will face significant financial pressures over the medium term due to reductions in the level of government funding. Work is currently underway to update the Medium Term Financial Strategy and develop proposals to balance the mainstream revenue budget in 2011/12, both of which will be considered by Cabinet in November 2010. A further major dimension to these financial pressures is the significant fallout in specific grant funding which will require careful planning in order to ensure that robust exit strategies are implemented. The in-year budgetary control position is balanced despite some significant service pressures and actions to restrict spending further in order to achieve an in-year underspend are being taken.						
Ensure sound management of the Council's financial resources.	M 1	Annual Governance Report	Unqualified report September 2009 with all recommendations implemented	Unqualified report September 2010 with all recommendations implemented	Unqualified report September 2010	On
	M 2	CAA Managing performance	3	CAA assessments ended in June 2010		NA
Comment: M1. The Audit Commission's Annual Governance Report was presented to the Audit Committee on 14th September 2010 and was unqualified. Six recommendations were made and actions have been agreed that will be completed by April 2011.						
Deliver the Council's Medium Term Financial Strategy to meet corporate objectives and balance the budget	M 3	CAA Managing finances	3	CAA assessments ended in June 2010		NA
Maximise Resources	M 4	The percentage of Council Tax collected in year	94.6%	95.0%	95.0%	On
	M 5	The percentage of national non domestic rates collected in year	97.7%	99.0%	96.5%	Off
Comment: In a difficult financial climate, Council Tax collection is on target. Non Domestic Rates collection is below target but this is a volatile area and subject to significant fluctuation. Management action is underway to analyse current collection issues. Targets for 2010/11 were adjusted and agreed with the Cabinet Member. They were set higher than last year's performance and were considered realistic in current circumstances.						

Priority	Indicator Number	Indicator	Actual 2009/10	Target 2010/11	Q2 Performance 2010/11	On/Off Target
Management Objective: Improving the way we work and deliver value for money						
Progress: The Transformation Programme is the focus of the council's improvement and efficiency work and the current programme of reviews are forecast to deliver £15m during the year. Progress on the programme is reported regularly to Cabinet and Scrutiny. This year's programme of new reviews includes a number of service areas highlighted as priorities in the corporate plan including ICT. The Audit Commission reviewed the Council's arrangements for securing value for money and gave an unqualified report to the Audit Committee in September. The national performance framework for local government is changing and the assessments of councils carried out by the Audit Commission and the national indicator set have been abolished. This means that it will no longer be possible to report against some of the current measures in the plan or make comparisons. New measures for comparison and tracking progress will be developed when the Corporate Plan is revised over the next few months.						
Continue to improve the quality of our services	V 1	Annual Comprehensive Area Assessment	Performing Well 1 Red Flag December 2009	CAA assessments ended in June 2010		NA
	V 2	Housing Benefit				
	V 2a NI 180	The number of changes of circumstances which affect customers' Housing Benefit/Council Tax entitlement within the year (per 1000 claimants)	2647.2	This indicator has been removed from the National Indicator Set with effect from April 2010. Performance data no longer provided by DWP.		NA
	V 2b NI 181	Time taken to process Housing/ Council Tax Benefit new claims and change events	14.6 days	13.5 days	16.6 days	Off
	V 3	Planning Performance and Quality				
	NI 157 Processing of Planning Applications: Percentage of Planning Applications determined in a timely manner:					
	V 3a	13 weeks - Major	54.12%	60.00%	95.60%	On
	V 3a	8 weeks - Minor	75.97%	65.00%	99.20%	On
	V 3a	8 weeks - Other	87.61%	80.00%	98.70%	On

Priority	Indicator Number	Indicator	Actual 2009/10	Target 2010/11	Q2 Performance 2010/11	On/Off Target
	V 4	Culture, Leisure & Libraries - service improvements	2010/11 Half-year update see comment below:			NA Qualitative
	V 5	Number of Ombudsman complaints where: i) the finding is of maladministration	i) 0	i) 0	i) 0	On
		ii) we have accepted an element of fault and settled the complaint locally	ii) 13	ii) 0	ii) 10	Off

Comment:

V2b. Resources have been focussed primarily at the new claims component of the indicator. The Housing Benefit service is now focussing on reviewing processes for dealing with change in circumstances and overall processing times are expected to improve by the end of the year.

V3. The time for processing planning applications has improved. More streamlined and efficient working methods are being introduced including working with the legal service to standardise legal agreements required for major planning applications.

V4. This priority evolved from the CPA 2007/08 audit. Since then there have been various improvements, such as recently being awarded 3 Green Flags in Parks. This work has now been overtaken by other reviews, particularly the Fundamental Service Review of the Culture, Leisure & Libraries Service.

V5. Of the 10 local settlements, 4 were about Education Admissions Appeals Panels; 2 were about benefits; 2 were about planning and building control; one was about street lighting and one was about children's social care. In his Annual Review for 2009/10, received in June 2010, the Ombudsman commented: 'The Council's responses are generally helpful and I note that in several cases that it has responded favourably to my proposals of an early settlement in cases where the fault has been apparent from the outset.'

Priority	Indicator Number	Indicator	Actual 2009/10	Target 2010/11	Q2 Performance 2010/11	On/Off Target
Continue to improve access to services	V 6a	Progress with development of ICT Strategy	2010/11 Half-year update see comment below:			NA Qualitative
	V 6b	Progress with development of Customer Services Strategy	2010/11 Half-year update see comment below:			NA Qualitative
	V 7 NI 14	Reducing avoidable contact: Minimising the proportion of customer contact that is of low or no value to the customer	8.8%	This indicator has been removed from the National Indicator Set	Is still being measured locally and will be reported at the year end	NA

Comment:

V 6a. The ICT Services Strategy, written in 2008, has been subsumed by the i-Cov Fundamental Service Review which will be completed by March 2011. This will incorporate a new Target Operating Model and the introduction of the IT Information Library Framework to improve ICT services performance to the wider council.

V 6b. The Customer Services Strategy was approved by the Cabinet Member on 17th June 2010. There are three central objectives: improve customer access, understand the customer journey and increase customer engagement and satisfaction. The Customer First project is about moving services to the Contact Centre through the lifetime of the abc transformation programme. Trees, Gullies and Blue Badge services have now been migrated into the Contact Centre – all went live on 24 May. Back Office staff from the Blue Badge Team have relocated to Benefits based within Christchurch House and initial enquires are dealt with by Coventry Direct Advisors.

Priority	Indicator Number	Indicator	Actual 2009/10	Target 2010/11	Q2 Performance 2010/11	On/Off Target
Continue to improve the efficiency and effectiveness of services	V 8	CPA/CAA Use of Resources Judgement v) Value for Money	Ceased to be a separate category at the start of the CAA. 2010/11 Half-year update see comment below:			NA Qualitative
	V 9	Implementation of the Transformation Programme	2010/11 Half-year update see comment below:			NA Qualitative
	V 10 NI 179	Value for money-total net value of on-going cash-releasing value for money gains that have impacted since the start of the 2008/09 financial year	£23,006,000	£37,750,000	The CLG has confirmed that this measure is no longer required	NA
<p>Comment:</p> <p>V8. The CAA has been abolished and there will be no further Use of Resources scores. The Audit Commission reported its value for money conclusion for the 2009/10 year to Audit Committee on 14th September and gave an unqualified opinion on the council's arrangements for securing value for money. The report included detailed feedback on their work to assess the Council's Use of Resources. While not formally publishing scores for 2009/10, the Commission confirmed several areas of progress from the previous year which included procurement, asset management and the use of data and information.</p> <p>V9. The annual report on the Transformation Programme was presented to Cabinet in July and Scrutiny Co-ordinating Committee in September. The report identifies the current position for 16 projects in progress, with forecast full year savings of £15m. and a programme of new reviews starting in September 2010.</p>						
Continue to improve the "safeguarding" of adults, children and young people	V 11	Number of safeguarding referrals (adults and older people)	625	700	357	On
	V 12	Increased awareness of safeguarding amongst all Council staff	2010/11 Half-year update see comment below:			NA Qualitative

Priority	Indicator Number	Indicator	Actual 2009/10	Target 2010/11	Q2 Performance 2010/11	On/Off Target
Continue to improve the "safeguarding" of adults, children and young people (continued)	V 13	Percentage of safeguarding referrals that are from BME population profile and diversity of people living in Coventry i) Adults-BME ii) Older People-BME	i)15.8% ii) 6.6%	i)16.4% ii) 6.6%	i)20.3% ii) 3.5%	On
	V 14	User experience of Safeguarding	NA	80.0%	85.2%	On
	NI 147	Care leavers in suitable accommodation	79.5%	90.0%	79.1%	Off
	NI 59 LAA Theme 5	Percentage of initial assessments for children's social care carried out within 7 working days of referral	68.8%	75.0%	65.5%	Off
	NI 63 LAA Theme 5	Stability of placements of looked after children: length of placements	69.5%	68.0%	66.8%	Off

Priority	Indicator Number	Indicator	Actual 2009/10	Target 2010/11	Q2 Performance 2010/11	On/Off Target
<p>Comment:</p> <p>V12. There is an ongoing short (2.5 hours) training session available for all Council staff on awareness of safeguarding adults and children. The multi-agency rolling programme has been revised and relaunched commencing in November 2010. Awareness leaflets are also available on the web site in English, 7 non- English languages and an Easy Read version. The intranet has been reviewed and updated to include general information for Council staff including; how to make referrals together with more detailed information for investigating teams, support for carers and users, meeting and other templates and a "jargon buster".The website was also revamped with additional pages on the Safeguarding Adults Board, Mental Capacity Act and Deprivation of Liberty Safeguards. A recent Peer review by IDeA praised us on how safeguarding aware front line staff are.</p> <p>V14. This indicator is on target and reports the percentage of closed safeguarding referrals, where individuals outcomes are recorded.</p> <p>NI147.This period represents a time when significant numbers of young people move on from one form of accommodation to another e.g.looked after children leaving care and moving on to semi-independent living arrangements. By March 2011 it is anticipated that more young people will be settled in their accommodation and that the target will be met. Performance in future years will be improved through the development of an integrated Supporting People contract, to increase the choice and variety of accommodation available to vulnerable young people including care leavers.</p> <p>NI59. The percentage of Initial Assessments completed within 7 working days of referral is currently not on target although performance has been improving over the period. The number of referrals was up on the same period last year. The timely transfer of work out of the referral and assessment service and into the neighbourhood teams is crucial to improving performance and delays have occurred during this period. It is expected that there will be an improvement in November, and if this improvement is maintained, it should be possible to meet the target.</p> <p>NI63 Although performance for the stability of placements of looked after children is currently not on target, it is quite close. A number of developments are in place to improve future performance including providing and developing an integrated support service to support existing placements and reduce numbers of new admissions.</p>						

Priority	Indicator Number	Indicator	Actual 2009/10	Target 2010/11	Q2 Performance 2010/11	On/Off Target
Management Objective: People						
Progress: The Council is faced with a significant financial pressures because of the funding issues affecting local government. The staffing reduction programme upon which the Council is now consulting may mean that some of the Council's employment and equality indicator targets may not be achieved and reduced recruitment will limit scope in the near future to influence the diversity of the workforce.						
Ensure Councillors are well trained and well supported	P 1	Support for Elected Members				
	P 1a	Average number of training hours per councillor	37	35	17.95	On
	P 1b	Percentage of members satisfied with training	85%	95%	Collected in Quarter 4	NA
	P 1c	Percentage of members satisfied or very satisfied with support provided to them	100%	98%	Collected in Quarter 4	NA
Comment: Training hours in Quarter 2 increased compared to Quarter 1 due to the completion of induction events in July and some specialised training and seminars, combined with a good level of attendance by members.						
Develop the skills, competencies and motivation of our workforce	P 2	Percentage of individual appraisals carried out for employees in post for last 12 months	60.62%	100%	40.73%	Off
	P 3	Average number of days per employee spent on training and development	3.64	3	1.48	On
Comment: We have changed the way we register completions of appraisals, which are now registered directly on to ResourceLink and line managers are now responsible for inputting their own completions, which has had an adverse effect on the figures reported. We are running reports on completions of appraisals by directorates and will be cascading the reports via Directors to check and encourage completions of both reporting and carrying out appraisals. Training days completed is on track to achieve the end of year target as some training is recorded after the event, this historically shows lower at this time of year.						

Priority	Indicator Number	Indicator	Actual 2009/10	Target 2010/11	Q2 Performance 2010/11	On/Off Target
Build a workforce that is representative of the local community	P 4	Employment equality indicators				
	P 4a	Percentage of grade 8 and above workforce who are female	69.39%	70.50%	70.96%	On
	P 4b	Percentage of grade 8 and above workforce who are from a BME background	8.69%	8.50%	8.92%	On
	P 4c	Percentage of grade 8 and above workforce who are disabled	5.01%	6.50%	4.58%	Off
	P 4d	Percentage of employees with a disability	4.42%	6.50%	4.31%	Off
	P 4e	Percentage of employees who are from an ethnic minority	12.86%	13.50%	12.54%	Off
<p>Comment: As some employees prefer not to declare a disability when they could do so, this might explain the reducing statistics for P 4c and P 4d. This issue is being looked at by the Corporate Disability Group. As the need for financial savings will result in a smaller workforce and reduced recruitment, there will be less scope in the near future to influence the diversity of the workforce.</p>						

Priority	Indicator Number	Indicator	Actual 2009/10	Target 2010/11	Q2 Performance 2010/11	On/Off Target
Maintain the health, safety and welfare of our workforce	P 5	Incidents (Accidents & Assaults)				
	P 5a	Number of RIDDOR reportable incidents (accidents& assaults) to the H & S Executive	103	< 95	40	On
	P 5b	Number of RIDDOR reportable incidents (accidents& assaults) resulting in time lost (per 100 employees)	0.89	< 0.85	0.36	On
	P 6	Number of assaults on employees	1317	< 910	557	Off
<p>Comment: Based on the Quarter 2 position, it is possible that the end of year targets for P5a and P5b could be achieved, but reports and injuries may increase in Quarters 3 and 4, particularly if there is a lot of snow and ice for example (as per last year). In terms of what is a reasonable number of assaults to aim for, there is a tension in trying to both increase reporting as well as reduce the actual number of assaults. For this reason quarterly monitoring the data for P6 is undertaken across all Directorates, in order to better understand trends and lessons to be learned.</p>						
Improve attendance at work	P 7	Average Number of working days lost due to sickness absence	10.37	9	4.47	Off
<p>Given the profile of sickness absence over the year, it was calculated that the performance at the half year should be no more than 4.40 days in order to achieve the end of year target. Performance is currently not on target and is unlikely that the end year target will be met, as the winter months are still to come.</p>						